



New Mexico Mortgage Finance Authority PRIVACY POLICY

This notice is provided to you in accordance with federal regulations. There is no action required on your part. The notice is for informational purposes only.

Your Privacy

At New Mexico Mortgage Finance Authority (MFA), respecting the privacy and security of your personal information is important to us. We want all of your personal information kept personal and private. This notice describes the privacy policy and practices followed by the MFA.

Safeguarding Customer Information

The MFA will restrict access to nonpublic personal information about you to employees who need it to perform their job responsibilities. Even if you are no longer our customer, we will continue to treat your nonpublic personal information in the same way as if you were still a customer. In addition, we maintain physical, electronic and procedural safeguards that comply with federal regulations for maintaining the confidentiality of your information. Any agreements entered into by the MFA with nonaffiliated third parties to provide services to us or to make products or services available to you contain specific conditions requiring those companies to safeguard this information and to not use it for any other purpose.

Collection of Information

We only obtain the information needed to process your loan application and service your mortgage loan. The following lists the usual kinds of nonpublic financial information we obtain and from what sources that information is obtained:

- From you, on forms (such as a loan application), via the Internet*, by telephone or otherwise. Examples of this type of information include your name, address, social security number, credit history, employment information and other financial information.
- From transactions with us, for example, payment history, account balances, and other transaction records.
- From third parties to verify information you have provided to us.

* when Internet access becomes available

Sharing of Information

The MFA does not disclose, or reserve the right to disclose, nonpublic financial information about its current or previous customers except as permitted by law.

The MFA does not sell any nonpublic personal information for its current or previous customers with nonaffiliated third-party marketers offering their products and services. While we may offer financial products and services of our third party providers, the MFA controls all information used to make such offers.

Thank you for allowing us to continue servicing your mortgage loan. We value your business and are committed to protecting your privacy.

