# Consolidated Annual Performance and Evaluation Report 2014

# **Including the**

**HOME Investment Partnership Program** 

**Emergency Solutions Grant** 

**Housing Opportunities for Persons with AIDS and** 

**Community Development Block Grant** 

Federal FY 2014 January 1, 2014 – December 31, 2014



Department of Finance and Administration Local Government Division Community Development Bureau



**New Mexico Mortgage Finance Authority** 

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> Phone: 505-843-6880 In State Toll Free: 1-800-444-6880 Fax: 505-243-3289

Dial 7-1-1 to use Hamilton Relay in New Mexico or call one of the toll free numbers below:

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http://www.hamiltonrelay.com/State\_711\_relay/State .html



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# **Part 1: Executive Summary**

The 2014 State of New Mexico Consolidated Performance and Evaluation Report, or CAPER, represents a collaborative effort between the New Mexico Department of Finance and Administration, Local Government Division, Community Development Bureau (DFA) and the New Mexico Mortgage Finance Authority (MFA). This document outlines the State's affordable housing and community development resources, their methods of distribution, geographic funding objectives and actions by the State to meet those objectives during the past fiscal year.

MFA has the responsibility for the administration of the HOME, ESG and HOPWA programs to nonentitlement communities. DFA has the responsibility for the administration of the CDBG program, but all information is combined into the CAPER. Both agencies use these resources in combination with other programs; therefore this report includes a look at other resources used to provide a complete picture of the State of New Mexico's performance over the last year.

## **Reporting Agency**

The MFA is the lead agency responsible for the development of the Consolidated Plan (the Con Plan) and Annual Action Plans. The purpose of the 2014 Consolidated Annual Performance and Evaluation Report (2014 CAPER) is to present to the general public and the U.S. Department of Housing and Urban Development (HUD) the performance of the State of New Mexico regarding the distribution of the Small Cities Community Development Block Grant Program (CDBG), the Neighborhood Stabilization Program (NSP), the HOME Investment Partnership Program (HOME), Emergency Solutions Grant (ESG) and Housing Opportunities for Persons With AIDS (HOPWA) programs in relation to the goals and objectives established in the State of New Mexico 2011- 2015 Consolidated Housing and Community Development Plan and the 2014 Action Plan for the year January 1, 2014 through December 31, 2014.

### The 2014 CAPER

The 2014 CAPER is the last of five annual performance evaluation reports. Each report describes the one-year actions and funding priorities used to carry out the five-year 2011 – 2015 Consolidated Plan, a comprehensive planning document identifying the State's housing development, economic development and community development needs. This report describes the performance of MFA in its administration of the HOME, ESG and HOPWA programs to non-entitlement communities, i.e., cities that do not receive direct block grants from HUD. In addition, it includes the performance of DFA in its administration of the CDBG program.

Specifically, the purpose of this CAPER is to demonstrate how activities undertaken during the 2014 program year address pertinent strategies and priorities identified in the Plan. Part Two of the CAPER gives the major priorities of the State from the Plan and the strategies that were set in that Plan. These sections go into more detail by stating the objectives and performance measurements that were set for each strategy for the 2014 program year. A progress report summarizes the activities that were taken during the 2014 program year so that citizens reviewing the report are able to assess the progress that has been made towards meeting the 5-year priorities and strategies that were established in the Plan.

Strategies do not describe every activity to be undertaken by the State. Instead, the strategies provide direction in the form of a priority need with objectives, performance measures, and completion dates. Objectives serve as examples of the activities to be initiated during those five years. Strategies and objectives may be added, deleted, or modified in subsequent annual action plans.

## **Citizen Participation**

DFA follows a detailed citizen participation plan that provides for and encourages citizen participation. This integral process emphasizes participation by persons of low or moderate income, particularly residents of predominantly low- and moderate-income neighborhoods, slum or blighted areas, and areas in which DFA proposes to use CDBG funds. The plan provides citizens with the following: reasonable and timely access to local meetings; an opportunity to review proposed activities and program performance; provides for timely written answers to written complaints and grievances; and identifies how the needs of non-English speaking residents will be met in the case of public hearings where a significant number of non-English speaking residents can be reasonably expected to participate. DFA also requires all grantees seeking CDBG funds to develop and adopt by resolution a Citizen Participation Plan.

## **Opportunities for Public Participation**

Public participation with the 2014 CAPER (including review by the advisory groups) is important to the State. Citizens and other interested parties are given full access to information and all records relating to this CAPER and the programs it covers. Copies of Annual Performance Evaluation Reports, Annual Action Plans, the Consolidated Plan and any other relevant information are all available by contacting anyone (1) within the Community Development Department at MFA and on MFA's web-site at: <a href="http://www.housingnm.org/resources/new-mexico-consolidated-plan">http://www.housingnm.org/resources/new-mexico-annual-action-plan</a>, or on DFA's web-site at: <a href="http://www.nmdfa.state.nm.us/NM">http://www.nmdfa.state.nm.us/NM</a> Performance Evaluation Report 1.aspx

Title II of the Americans with Disabilities Act and Section 504 of the Rehabilitation Act prohibits discrimination on the basis of disability in the programs of a public agency. Persons who need the information contained in this publication in an alternate format may call Debbie Davis at the MFA, 505-767-2221, or in-State toll free at 800-444-6880. Si necesita ayuda en español para entender este documento, puede solicitarla sin costo adicional, llamando al número 505-767-2221.

## **Comment Period**

MFA and DFA invite public comments on all planning and reporting activities. To view the specific public comment periods and requirements, please visit one of our websites: MFA at <a href="http://www.housingnm.org/resources/caper">http://www.housingnm.org/resources/caper</a> or Local Government Division at <a href="http://www.nmdfa.state.nm.us/NM Performance Evaluation Report 1.aspx">http://www.nmdfa.state.nm.us/NM Performance Evaluation Report 1.aspx</a>. For the Program Year 2014 CAPER, the public comment period ran from March 2, 2015, through Tuesday, March 17, 2015. A draft of the 2014 CAPER was made available on MFA and DFA's web pages on March 2, 2015. Printed copies of the CAPER were available at MFA's offices at 344 4th St. SW, Albuquerque, New Mexico, 87102, or at the offices of the Community Development Bureau, Bataan Memorial Building, Room 202, Santa Fe, NM 87501.

## **Public Notices and Press Coverage**

- Public notices, in English and Spanish, announcing the public comment period for the CAPER (HOME, ESG and HOPWA) were placed in the Albuquerque, Clovis, Deming, Farmington, Las Cruces, Roswell, and Santa Fe newspapers. Copies of those notices are attached.
- Public notices, in English and Spanish, announcing the public comment period for the CAPER (CDBG) were place in the Albuquerque and Albuquerque North newspapers. Copies of those notices are attached.

#### See Attachment A: Public Notices

# **Focus Group**

For MFA, each Request for Proposal release for HOME, ESG or HOPWA funds is preceded by a focus group meeting. These meetings are made up of MFA Program Managers and past subgrantees for each program or activity. Input is gathered from the group on the "good and the bad" for the last program year, and improvements or enhancements that could be made. All comments are taken into account when devising the RFP for each program or activity.

#### **Public Comments**

As of March 17, 2015, no Comments were received.

## **Criteria for Substantial Change**

MFA/DFA reserves the right to make non-substantive changes to the Consolidated Plan (including annual action plans and performance evaluation reports) without opening a public comment period. An amendment to the Consolidated Plan is required whenever the jurisdiction determines to:

- Substantially change the allocation priorities or its method of distributing HUD formula grant funds;
- Utilize formula grant funds (including program income) to carry out an activity not previously described in the action plan; or
- Change the purpose, scope, location or beneficiaries of an activity.

# Part 2: Self Evaluation and Housing Strategies

# **Overall Programmatic Self-Evaluation**

In order to best evaluate each program's overall performance during the past year, we reviewed the prior year's activities for each program to determine:

- That funds were expended in a timely manner;
- Barriers that have a negative impact on fulfilling the strategies for specific program goals;
- Whether the activities and strategies are making an impact on identified needs; and
- Overall accomplishments and ways each program could change their outreach and distribution plans for the next year.

The fifth and last year in the Consolidated Plan process was 2014. The process assists us to identify the affordable housing and community development needs of New Mexico.

## **Expenditure Issues**

All program representatives reported that expenditures were being made in a timely manner. On occasion, however, some programs face unique problems that make prompt expenditures difficult. During the period January 1, 2014 to December 31, 2014, more than \$5.775 million of HOME funds were expended on HOME-eligible activities. According to HUD performance reports as of December 31, 2014, MFA's overall national ranking is 13<sup>th</sup> (2013 ranking as of 12/31/13 was 10, 2012 ranking as of 12/31/12 was 21) of the 51 State Participating Jurisdictions. MFA's rankings are higher and are above average as compared to other State Participating Jurisdictions in several categories. MFA's Community Development, Housing Development and Accounting Departments have worked diligently toward the goal of ensuring that HUD's Integrated Disbursement and Information System (IDIS) system is up to date with regard to MFA-funded projects. The 12/31/14 Snapshot report rankings are as follows:

Ranking Criteria	MFA %	National %	National Ranking
% Funds Committed	97.87	93.45	3
% Funds Disbursed	94.88	90.11	4
Leveraging Ratio for Rental	10.14	4.84	5
% Disbursements (Rental)	100	98.46	1
% CHDO Disbursements	93.45	90.58	19
% Serving Renters <50% AMI	88.33	80.39	16
% Serving Renters <30% AMI	41.56	37.43	26
% Rental Occupancy Rate	100	99.56	1

Each project funded with HOME funds has the potential of experiencing delays once an allocation of funds has been awarded. Fortunately, most recipients understand the necessity of committing and expending their HOME allocation within the designated timeframes. As a result, most projects are able to adhere to the one year time frame for committing their HOME award, as well as the two-year time frame for project completion. During 2014, no HOME funds were recaptured by HUD.

## **Barriers to Affordable Housing and Impact Issues**

The biggest barrier to affordable housing is the lack of affordable housing. In the rural communities, a significant barrier along with supply is adequate funding agencies willing to assist eligible applicants. During 2014, MFA financed the construction, acquisition and/or renovation or provided rental assistance for 156 housing units, with 11 of them designated as HOME units. In addition, MFA assisted non-profit housing providers with training targeted to increasing their capacity to develop new housing units. For many low income individuals and families a barrier to homeownership is having the knowledge and information needed to obtain a mortgage and local banks available to provide program funding.

In 2014, MFA purchased 996 first mortgages and provided down payment assistance to 659 homebuyers which allowed them to purchase a home that they otherwise would not have been able to acquire.

# Strategic Goals of the New Mexico Consolidated Plan

The following list presents the overriding strategies and goals of the New Mexico Five-Year Consolidated Plan for Housing and Community Development, including selected performance criteria associated with each strategy and goal. Furthermore, there may be a need to direct such housing resources by use of project selection criteria, which may be updated annually, based upon year-to-year need and local circumstances.

The strategies the State was to pursue over the last five years are as follows:

# 1. Expand the supply of quality affordable housing

- a. Enhance homeowner new construction
- b. Provide multifamily rental new construction
- c. Finance multifamily acquisition and rehabilitation

## 2. Increase opportunities for homeownership

- a. Provide financial assistance to prospective homeowners
- b. Assist with single-family acquisition/rehabilitation

# 3. Preserve the State's existing affordable housing stock

- a. Provide resources for owner-occupied homeowner housing rehabilitation
- b. Finance multifamily rehabilitation

# 4. Provide housing for special needs populations, including persons with HIV/AIDS

- a. Encourage the development of special needs housing with services
- b. Expand housing opportunities and access for special needs populations
- c. Fund non-profit entities providing housing and related services for persons living with HIV/AIDS

## 5. Reduce the incidence of homelessness

- a. Increase the number of available living environments, primarily transitional and permanent housing situations
- b. Increase the level of services provided to the homeless and persons at risk of homelessness

# 6. Enhance the quality of New Mexico's infrastructure and public facilities

- a. Fund improvements to non-CDBG entitlement area water/wastewater systems and streets
- b. Fund infrastructure improvements in the colonias
- c. Enhance the accessibility and usefulness of public facilities
- d. Encourage planning that includes comprehensive planning, asset management, preliminary engineering reports, and any other studies or plans listed in rules and regulations
- e. Encourage more housing related projects
- f. Encourage more economic development projects

## **Overall Evaluation**

#### **MFA**

The overall accomplishments of each block grant program are detailed in the individual program reports in this CAPER. The overall goal of each program – to provide safe, decent and affordable housing to low- and very low-income New Mexicans – has been met or surpassed by each program. In 2014, MFA/DFA continued the Plan process begun in 2010. The Goals and Objectives set forth in the Consolidated Plan relating to housing were incorporated into MFA's Strategic Plan. The Strategic Plan has set the standard for MFA's operations, and is reviewed on a monthly, quarterly and annual basis by MFA's Leadership Team and the Board of Directors. The Strategic Plan timeframe coincides with MFA's fiscal year, or October 1 through September 30. **Table 1**, below, gives a recap of MFA's progress toward reaching identified 2014 Housing and Community Development Plan Strategies.

Each program is working toward achieving all of the goals and objectives of the Consolidated Plan. The programs appear to be distributing funds and completing projects in a timely manner. Problems that may arise are dealt with swiftly. Programs are constantly re-evaluated to make sure they are run in the most efficient manner possible to serve the greatest number of New Mexicans with the most serious housing needs. All programs work with other entities (including citizens, local housing providers, units of local government and the private sector) to maximize accessibility. Lessons learned on a daily, monthly and yearly basis will continue to be used and incorporated into the overall planning process and implementation of the State's affordable housing programs to benefit all citizens of New Mexico.

Consolidated Plan FY 2011-2015 Strategies	2014 MFA Goals and Performance Measurement Criteria	Actual Expenditure	Actual Units	Estimated Units	MFA Strategic Plan Goal/Objective
Strategy 1: Expand the supply of quality affordable housing					
Provide Multi-Family Rental Housing New Construction	LIHTC (4% & 9%)			500	3/1 & 3/2
	HOME Rental Development	\$1,150,000.00	132		
	Risk Sharing				*Total units developed
Enhance Homeowner New Construction	First mortgage financing		939	1,050	
	Down Payment Assistance			0	2/1 & 2/2
	HOME DPA	\$488,524.00	58		
Strategy 2: Increase Opportunities for Homeownership					
Provide Financial Assistance to First-Time Homebuyers	Homebuyer Counseling		1,143	950	2/4 & 2/5
	Loss Mitigation Counseling		63	35	2/3 & 2/4
	AG "Keep Your Home New Mexico"				
	See DPA information above				
Assist with Single-Family Acquisition and Rehabilitation	HOME HOR	\$3,058,655.44	1,041 600		2/6
	NM Energy\$mart			600	600 units estimated for
	NSP Acquisition/Rehab	\$15,854.38	1	0	HOME & Energy\$mart
Strategy 3: Preserve the State's Affordable Housing Stock					
Conduct Owner-Occupied Homeowner Housing Rehab:	See HOME HOR information above 2/6				
mplement Rental Rehabilitation:	See LIHTC, HOME Rental and Risk Sh	See LIHTC, HOME Rental and Risk Sharing information above			
Section 8 Project Based Assistance \$27,429,381.26 5,297			3/1 & 3/2		
Strategy 4: Provide Housing for Special Needs Populations,Inc	cluding HIV/AIDS				
Encourage the development of special needs housing with	RAP		744	300	
services:	COC Match		1,595	1,000	3/3
	ЕНАР		6,285	5,000	
Expand housing opportunities and access for special needs populations:	Linkages		93	30	3/3
Fund entities providing housing and related services for persons with special needs, including HIV-positive persons and persons living with AIDS.	HOPWA		544	330	3/3
Strategy 5: Reduce the Incidence of Homelessness					
ncrease the level of services provided to people experiencing homelessness:	See RAP, COC Match, EHAP, Linkages and HOPWA information above  3/3				3/3

# MFA HOME 2014 COMMITMENTS BY COUNTY

	Total Of	Single Family	Down Payment		Homeowner	Program	
County	Commited	Development	Assistance	Admin	Rehab	Income	Rental
Bernalillo	668,926.87		108,850.00	295,638.11	58,652.81	205,785.95	
Chaves	456,225.00		6,225.00				450,000.00
Curry	14,999.00	14,999.00					
Dona Ana	490,780.00		162,933.00	10,662.87	210,818.19	106,365.94	
Eddy	14,999.00	14,999.00					
Grant	281,934.41		8,425.00	7,922.20	244,458.45	21,128.76	
Hidalgo	73,395.00				53,673.06	19,721.94	
Lea	609,866.65			4,512.00	155,354.65		450,000.00
Luna	372,746.55			11,174.90	247,595.65	113,976.00	
McKinley	550,000.00						550,000.00
Otero	252,665.00		15,219.00	6,846.00	205,600.00	25,000.00	
Rio Arriba	235,355.00			6,855.00	221,770.53	6,729.47	
Roosevelt	14,999.00	14,999.00					
San Juan	14,999.00	14,999.00					
San Miguel	505,799.00	8,542.60			160,800.00	6,456.40	330,000.00
Sandoval	1,385,995.47	239,984.00	98,320.00	16,800.00	734,257.38	296,634.09	
Santa Fe	1,108,243.78	114,995.00	18,820.00	15,102.91	281,809.37	77,516.50	600,000.00
Sierra	8,350.00		8,350.00				
Socorro	74,655.47			2,158.23	45,965.00	26,532.24	
Taos	78,773.09		0.00		78,773.09		
Torrance	8,500.00		8,500.00				
Valencia	23,850.00		23,850.00				
TOTAL	7,246,057.29	423,517.60	459,492.00	377,672.22	2,699,528.18	905,847.29	2,380,000.00

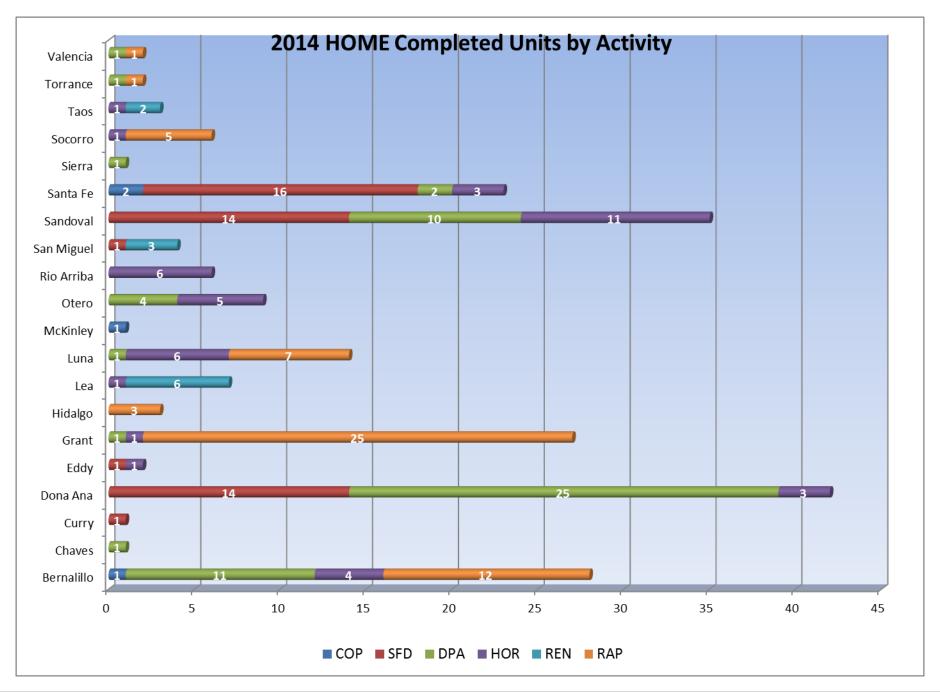
<sup>\*</sup>Administrative funds in 2014 were either MFA or Home Owner Rehab

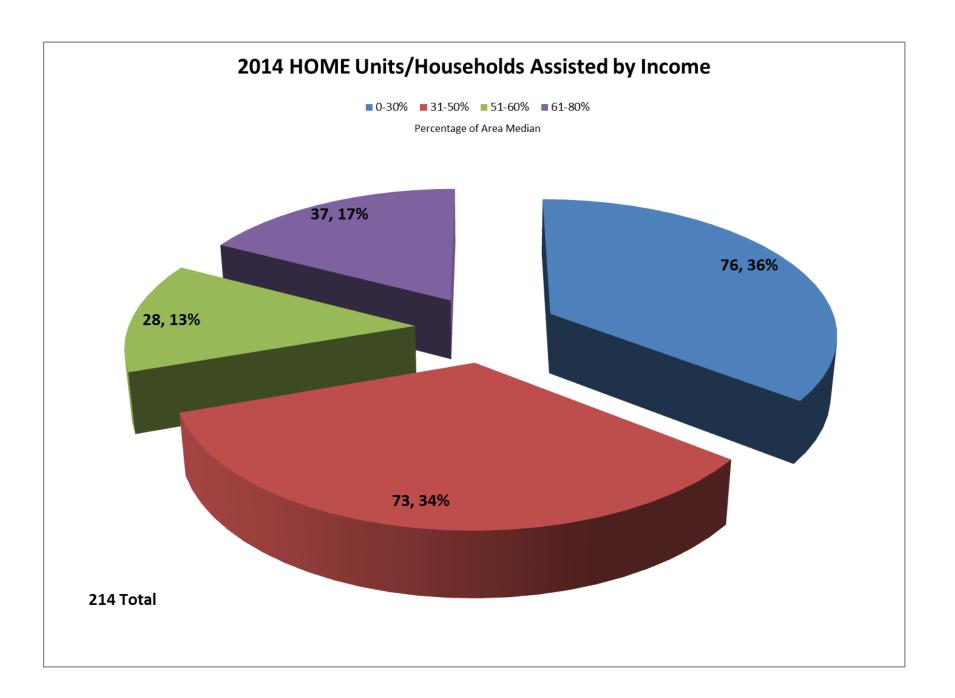
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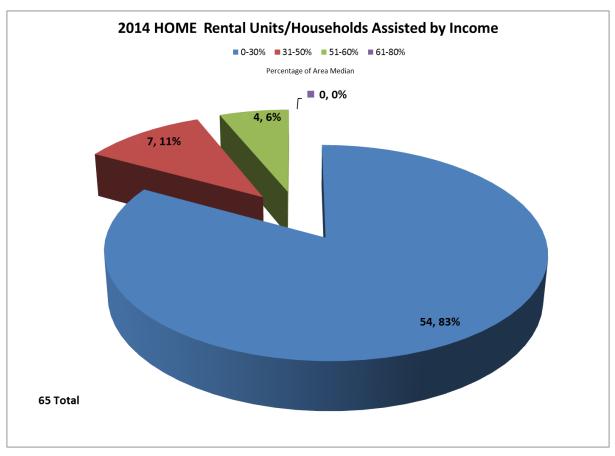
# MFA HOME Expenditures 2014

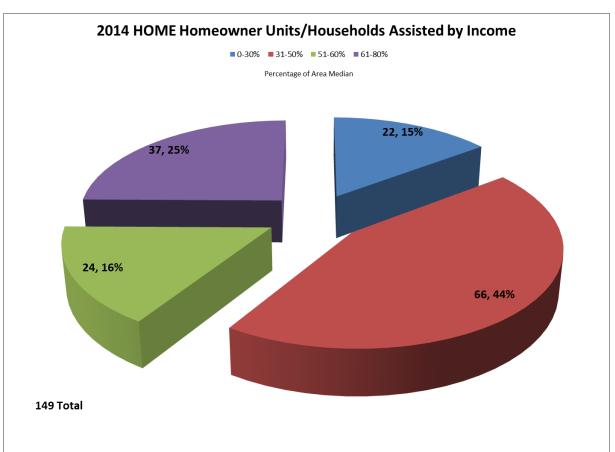
County	Total Expensed	CHDO Operating	Single Family Development	Down Payment Assistance	Homeowner Rehab	Rental	Rental Assistance Program
Bernalillo	510,298.29	52,672.97		107,125.00	289,443.31		61,057.01
Chaves	6,225.00			6,225.00			
Cibola	0.00						
Curry	14,999.00		14,999.00				
Dona Ana	673,702.50		271,103.71	176,277.00	226,321.79		
Eddy	89,099.00		14,999.00		74,100.00		
Grant	82,505.17			8,425.00	29,153.31		44,926.86
Hidalgo	1,710.00						1,710.00
Lea	670,338.05				70,338.05	600,000.00	
Luna	411,860.32			8,350.00	398,843.32		4,667.00
McKinley	42,577.93	42,577.93					
Otero	389,478.27			26,482.00	362,996.27		
Rio Arriba	478,325.59				478,325.59		
San Juan	0.00						
San Miguel	264,999.00		14,999.00			250,000.00	
Sandoval	1,182,201.80		209,986.00	112,820.00	859,395.80		
Santa Fe	464,126.42	84,646.35	249,986.00	10,470.00	119,024.07		
Sierra	8,350.00			8,350.00			
Socorro	79,558.52				71,940.84		7,617.68
Taos	378,773.09				78,773.09	300,000.00	
Torrance	9,427.00			8,500.00			927.00
Valencia	16,939.00			15,500.00			1,439.00
	5,775,493.95	179,897.25	776,072.71	488,524.00	3,058,655.44	1,150,000.00	122,344.55

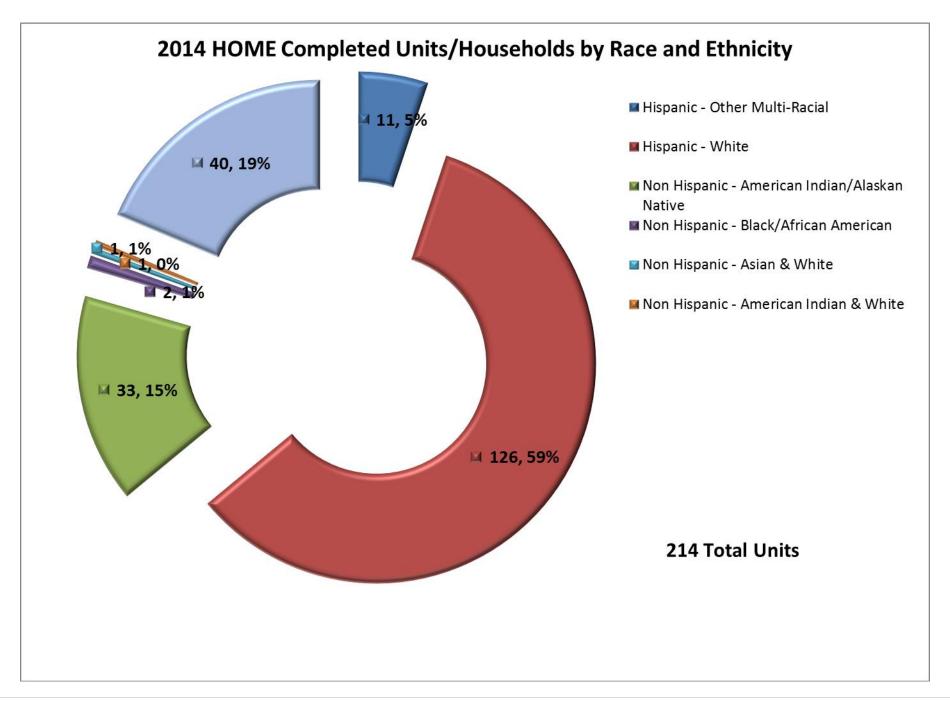
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#### **DFA**

As stated above, the objectives and goals in the Plan that are intended to meet Consolidated Plan Strategies 1-5 are managed almost exclusively by MFA. The objective that was met partially by DFA through the NSP program is under Strategy #2, Increase Opportunities for Homeownership. In 2014, DFA continued making progress in terms of meeting the goals of the Five Year Consolidated plan. DFA met and exceeded the majority of goals established in the 2014 Action Plan. In that plan, under Strategy 6, DFA provided an objective that focuses on "enhancing the quality of New Mexico's infrastructure, public facilities and housing". In order to accomplish these objectives DFA created the following goals.

- 1. **Funding improvements to non-CDBG entitlement area water/wastewater systems and streets:** DFA received 14 applications for water/wastewater projects and streets and public housing improvement, and funded 12 projects totaling \$6,270,118.00.
- 2. **Funding infrastructure improvements in the Colonias:** DFA received 5 infrastructure Colonias applications and funded 5 projects totaling \$2,281,789.00; which exceeds our 10% Colonia set-aside
- **3. Enhancing the accessibility and usefulness of public facilities:** DFA received 6 public facility applications and funded 5 projects totaling \$2,100,000.00.
- 4. Encourage planning that includes comprehensive planning, asset management, preliminary engineering reports and any other studies or plans listed in the CDBG rules and regulations: At the CDBG allocation hearings held in July 2014 the CDC set-aside funds for \$250,000 for planning activities.
- **5. Encourage more economic development projects.** In 2014, the CDC did not set-aside funds for economic development projects. The priorities established by the committees include infrastructure improvements to water/wastewater systems, street and drainage systems, and public facilities.
- 6. Provide emergency funding to those projects that address life threatening situations resulting from disasters or imminent threats to health and safety. In 2014, the CDC did not set-aside funds for emergency projects. The committees determined that because no emergency applications were received in 2013 or 2014, the funds should be fully allocated to priority infrastructure improvements.

Activity accomplishments and demographic information including, income, race and gender can be found in Attachment L: IDIS Reports, PR03 *CDBG Activity Summary Report* .

Progress was made during the 2014 program year in relation to meeting priority needs and specific objectives to help make the CDBG and NSP program vision of the future a reality. The vision of DFA is to enhance the quality of New Mexico infrastructure, public facilities and housing for low to moderate income persons and provide housing to people who are principally low and moderate income. The activities undertaken during the 2014 program year made an impact on identified needs. Without the assistance of CDBG and NSP funds low to moderate income individuals and/or families would not be able to continue to receive assistance that is critical in the State of New Mexico.

Indicators that best describe results are identified in the IDIS accomplishments report and include factors such as a number of people and number of households directly served with the assistance of CDBG funds.

A barrier on fulfilling strategies and overall visions is the lack of funding provided for the CDBG program. DFA continues to receive more requests than funds available. The largest decrease in funds occurred in 2012, when CDBG nonentitlement funding was reduced by 35%. Since then, the increases have been extremely small. The 2015 Allocation is still approximately 22% less that in was in 2011.

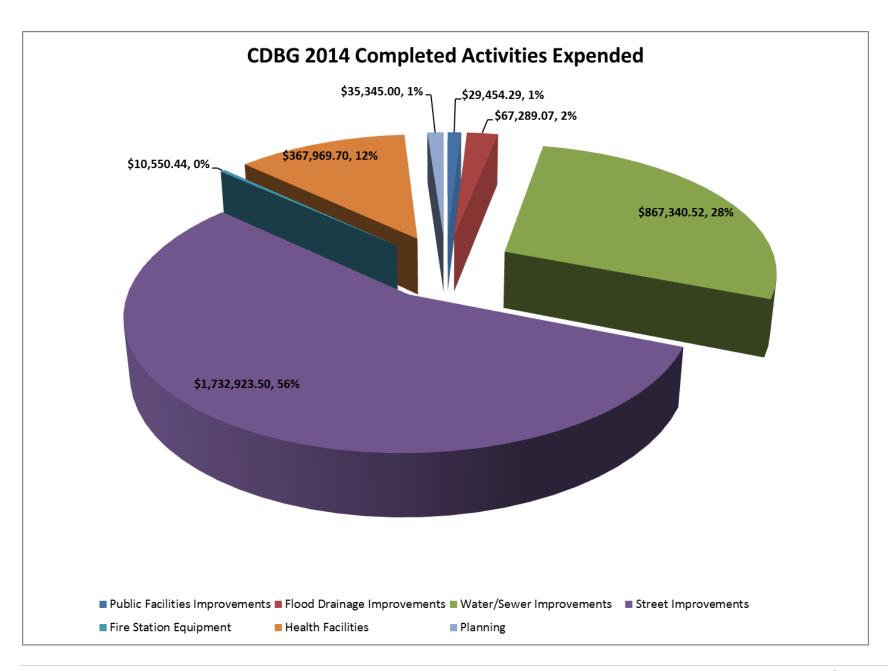
The sources of CDBG funding for 2014 are:

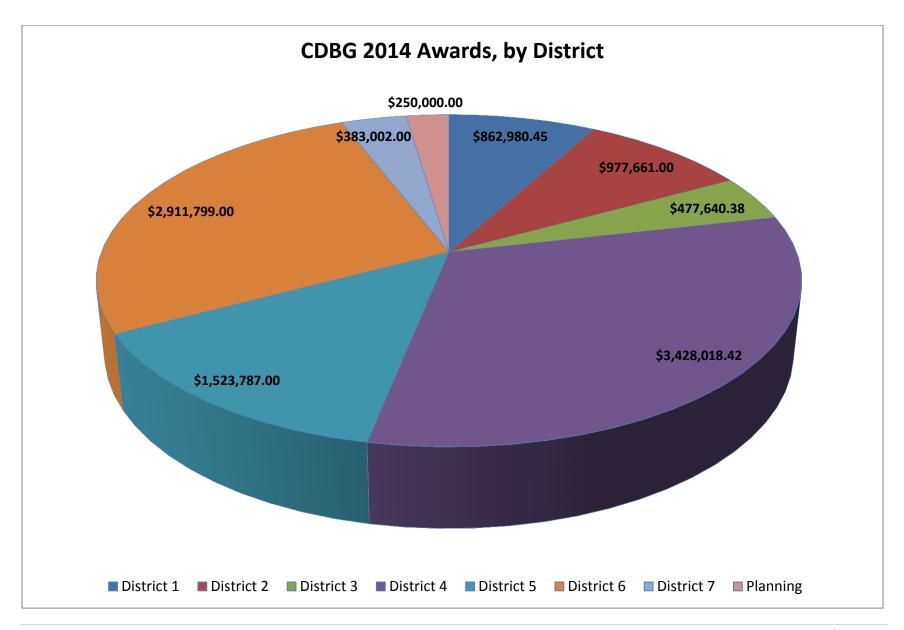
Sources	
2014 Appropriation from HUD	\$9,016,371.00
Reversions & unallocated funds from prior year	\$2,208,812.33
Subtotal	\$11,225,183.33
Administration	(\$280,327.42)
Technical Assistance	(\$90,163.71)
Total available for Allocation	\$10,854,692.20

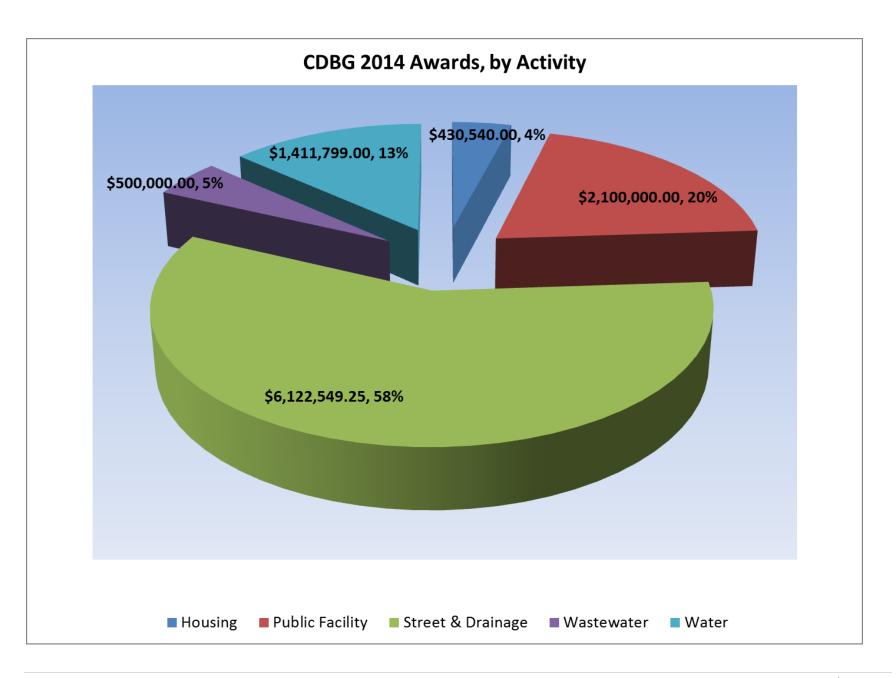
Applications for CDBG funding were due on \_\_\_\_\_\_\_, 2014. Those applications were reviewed, scored and ranked and then presented to the Community Development Council on \_\_\_\_\_\_, 2014, for review and approval.

CDBG 2014 APPLICATIONS FUNDED BY DISTRICT AND AMOUNT				
District (County) Grantee	Number of Applications funded	Allocation Amount		
District 1 (San Juan, McKinley, Cibola) Grants, Milan	2.	\$862,980.45		
District 1 (San Juan, McKilley, Gibbla) Grants, Milan	<u>L</u>	\$002,700.43		
District 2 (Rio Arriba, Taos, Colfax, Santa Fe, San Miguel)				
Taos, San Miguel	2	\$977,661.00		
District 3 (Los Alamos, Sandoval, Bernalillo, Valencia,				
Torrance) Moriarity	1	\$477,640.38		
District 4 (Union, Harding, Guadalupe, Quay, Curry, De Baca,				
Roosevelt) Clayton, Elida, Guadalupe, Quay, Roosevelt, Santa				
Rosa, Tucumcari	7	\$3,428,018.42		
District 5 (Catron, Grant, Luna, Hidalgo) Bayard, Luna, Santa				
Clara, Silver City	4	\$1,523,787.00		
District 6 (Lincoln, Otero, Chaves, Eddy, Lea) Alamogordo,				
Carrizozo, Corona, Hagerman, Roswell, Ruidoso Downs	6	\$2,911,799.00		
District 7 (Socorro, Sierra, Dona Ana) Dona Ana	1	\$383,002.00		
Plan	ning (Set-Aside)	\$250,000.00		
	TOTAL	\$10,814,888.25		

In 2014, the PR02 report indicates that CDBG disbursed \$4,354,738.12 for Activities Underway, with 54 projects. For Completed Activities, \$3,110,872.52 was disbursed, for 27 projects completed. The total Program Year Count for both underway and completed was \$7,465,610.64 disbursed with 81 projects.







**Need MAP for CDBG Projects Obligated and Completed.....** 

#### Part 3: Institutional Structure

Compilation of the Consolidated Plan and annual Performance Evaluation Reporting requirements are collaborative processes. As lead agency for the Plan, the New Mexico Mortgage Finance Authority (MFA), and collaborates with the Department of Finance and Administration Local Government Division (DFA) Community Development Bureau (CDB). These agencies work closely as many of the economic and community development opportunities are common to both agencies.

MFA is the administering agency for HOME, HOPWA, and ESG programs. For these programs they provide training and technical assistance, make funding available through an RFP process, publish a statewide directory of housing and homeless service providers, support New Mexico Coalition to end homelessness, and manage the HMIS data management system.

DFA is the administering agency for CDBG, and NSP and legislative programs. For these programs, they provide training and technical assistance, make funding available through an application process, provide monitoring and programmatic oversight, and manage IDIS and DRGR data systems.

There are numerous institutional links in this system. Institutional activities that are maintained within DFA allow for the timely sharing of fiscal and planning report data related to counties and municipalities. Bureaus sharing data include the Budget and Finance and Special Services Bureaus.

Private, non-profit and public organizations are involved in the planning and implementation of projects that benefit the non-entitlement regions of the State of New Mexico. Non-profit partners include the New Mexico Council of Governments, with seven regional offices that provide input and services assisting MFA and CDBG projects to link with municipalities, villages and towns.

Examples of state agencies and their participation in the system include New Mexico's Environmental Department, Department of Transportation, Department of Workforce Solutions (DWS), Department of Cultural Affairs and the Office of the State Engineer Department of Cultural Affairs who share the responsibility with DFA for the review and approval of infrastructure build and improvement projects. DWS also assists in verifying employer registration and assisting with wage rates

The State reaches out to Mayors and County Managers, Housing and Land Title Trust Fund Advisory Committees, tribal councils and other interested community members to insure information is shared within the communities and that the diverse interests of the State are well represented. DFA works with program user groups, including other professional organizations such as PTAB, COG, NMED, NMDOT, USDARD, ALTSD, SFMO, NMDOH, CYFD, GCD, OSE, MFA, NMFA, PRC, and USDA to overcome gaps in institutional structures and enhance coordination.

# **MFA Training and Technical Assistance Program**

Under the Training and Technical Assistance Program, MFA currently encourages and provides partnership opportunities between organizations that are interested in developing, owning and/or managing affordable housing with successful industry professionals. This cooperative relationship allows the new agency to learn in a hands-on-manner, with the help of an experienced professional, the development process, everything from site identification and acquisition, to predevelopment, to acquiring financing to completion of construction. In this manner, MFA leverages the skills and

talents of those who know and have been successful in the process with those who are learning. This creates more capacity at a reasonable cost while providing valuable networking opportunities for all participants.

MFA has provided group training for various programs funded with federal and other funds on an as needed basis. These training sessions included training for the HOME/Tax Credits program, Lead Based Paint, Uniform Physical Conditions Standards (UPCS) for Rental Assistance Program (RAP) Recipients, and various Requests for Proposals. Training also addresses program requirements and processes. Section 8 and Tax Credit Compliance training is offered by our Asset Management Department. Lender Training, available through our Homeownership Department, is designed to assist lenders and other industry professionals in the program requirements of our mortgage loan products. This training is held statewide on an ongoing basis through the Homeownership Department Outreach Program.

MFA staff meets with program participants and sub-recipients throughout the year to provide technical assistance that may include mentoring by other housing organizations or units of local government. MFA continues to provide tailored training to partners around the State on an as needed basis, either upon request or to meet a perceived need.

In addition to on-site training, web conferencing is used for monthly training updates and resolving ongoing issues. The outcome of these calls is primarily information sharing. Webinars are used to conduct targeted training for Weatherization, Rehab, and Lender Training for Homeownership, Emergency Housing Assistance Program (EHAP), and Continuum of Care (COC), to provide an interactive training environment. For example, in reviewing conflict of interest provisions, the regulations were presented, followed by several case studies. Each study included polling, through which attendees chose a multiple choice answer, and a presentation by an attendee on why they chose the answer, followed by discussion among attendees. The outcome of the call is measured by assessing the case study results by the end of the call.

Web conferencing is also used to conduct one-on-one training, as it allows for both MFA staff and agency staff to review information simultaneously. This has been used in reviewing completion of forms, such as income and rent calculation, where the agency staff can scan income documentation and then type into a calculation spreadsheet. For these calls, the outcome is measured by whether the agency staff was able to successfully complete the task. In addition, web conferencing is used to train agency staff on invoicing & reporting procedures. This allows the presentation of the forms and questions from staff, and if appropriate, completion of sample forms online by participants. A successful outcome is the submission of correct paperwork. Webinars are also used annually for Request for Proposals (RFP) training. These webinars are intended to familiarize applicants with the process and requirements.

## **CDBG Technical Assistance/Monitoring**

Technical Assistance (TA) is provided to grantees in order to increase capacity of grantees carrying out eligible CDBG and NSP activities. DFA conducted 48 technical assistance/monitoring visits to CDBG grantees to help avoid problems and improve performance. Technical assistance ranged from project file set up and pre-construction conference attendance as well as one on one CDBG implementation training and preparation for the 2014 applications. Community members, legislators, and grantees visit with staff at DFA to discuss aspects of the CDBG and NSP programs or a specific project. Staff is available to meet at DFA offices or at grantees offices.

All CDBG grantees are required to be monitored once a year for the life of the project, each CDBG project has two years to be completed. CDBG staff conducts both interim monitoring and close out monitoring to ensure that all federal and state requirements are being followed. In 2014, DFA staff reviewed all of the open CDBG projects.

DFA staff monitored grantees for compliance with the CDBG program requirements. DFA staff conducts both desk reviews and on site monitoring reviews. Desk reviews involve examining information and materials provided by Grantees to track performance and identify any potential problem areas. Staff performing desk reviews examine: environmental documentation, construction documents, professional services contracts, request for proposals, progress reports, financial information and any other documents in regards to performance. On site review involves a comprehensive monitoring of overall program administration as well as individual beneficiary information, project files and verification of the project site.

DFA staff provides five basic elements to assist in monitoring visits. Below is a summary of the steps that are taken to conduct on site monitoring visits:

- 1. Grantees are notified in writing the purpose of the visit, when the planned visit will happen, what time the visit will happen and what areas will be covered during the visit.
- 2. An entrance conference is usually scheduled with the chief elected official (of the Grantee) and DFA to provide a clear understanding of the purpose of the monitoring.
- 3. All necessary documentation is reviewed using a CDBG monitoring checklist (provided to grantees at implementation) in order to gather information to be included in the monitoring letter.
- 4. An exit conference is held at the end of the monitoring visits to discuss the results of the monitoring. Grantees are given 10 days to provide DFA with documentation that may not have been provided during the monitoring visit.
- 5. Within 45 days, DFA provides grantees with a monitoring letter of what was found during the review. Occasionally, monitoring will result in determining that certain activities or absence of certain activities will raise an issue of concern or violate program or statutory requirements for which a finding or concern is issued. A concern is defined as a deficiency in program performance not based on statutory, regulatory or other program requirements. A finding is defined as a deficiency in program performance based on statutory, regulatory or program requirements for which corrective actions are required.

Depending on the results of the monitoring, DFA will take appropriate actions when performance problems arise. There are three stages of intervention that DFA conducts depending on the seriousness of the problem.

- 1. Low-level intervention, DFA may implement all or some of the following items; identify problem areas, which may require corrective actions, plan a strategy with grantees that include technical assistance or training, or require more frequent monitoring.
- 2. Moderate-level intervention, DFA may implement all or some of the following items; restrict payment, disallow certain expenses or require repayment of funding, or require probationary status.
- 3. High-level intervention, DFA may implement all or some of the following items; temporarily suspend the grantee from participating in the CDBG program, request the community hire a grants administrator, terminate grantee for the current program year, or require legal action.

In order to ensure projects are completed according to all CDBG and NSP requirements, any findings and concerns identified during monitoring must be cleared by DFA in order for grantee to apply for funds in the future.

# **CDBG Training**

DFA provided the following training to CDBG grantees in addition to Technical Assistance provided:

- Microsoft Project Software
- CDBG Implementation Workshop
- CDBG Application Workshop

DFA recognizes the importance of keeping staff abreast of new and updated regulations. Therefore, DFA staff attended multiple trainings in state and out of state in order to provide grantees with the current regulations being enforced by HUD. DFA attended the following trainings in 2014:

- HUD "Basically CDBG" Training
- COSCDA "CDBG Boot Camp Training"
- HUD Regional "OIG Training"
- "IDIS Online Training for State CDBG Grantees"
- State of New Mexico "Procurement 101" training
- State of New Mexico "Sunshine Laws" training
- State of New Mexico "LegTrack" training
- State of New Mexico "Civil Rights" training
- CareerTrack "Excel, the Basics"
- CareerTrack "Excel, Beyond the Basics"
- National Safety Council "Defensive Driving Course"

HUD Technical Assistance – on site group and individual training (6 visits), as well as telephone support

In addition to these activities, CDBG and NSP project staff work closely with grantees, local jurisdictions, Council of Governments, and other state agencies to ensure that all CDBG and NSP projects move forward and utilize their CDBG and NSP funds in a timely manner. The contact between the CDBG and NSP project staff and the grantees is ongoing to ensure the success of implementing and completing the CDBG projects.

#### MFA

# Certification of Compliance with the Consolidated Plan

As required by regulations, MFA provides a certification of compliance with the Consolidated Plan to those public housing authorities (PHA) who qualify. If the required background information is provided by the requester, MFA will provide the Certification. Forms are located on MFA's web page. Over the course of 2014, MFA provided 31 certifications.

**Consolidated Plan Certifications of Consistency 2014** 

Requesting Entity	Grant Applications
Alamogordo Housing Authority	5 Year and Annual PHA Plan
Bayard Housing Authority	5 Year and Annual PHA Plan
Clovis Housing and Redevelopment Agency	5 Year and Annual PHA Plan, Section 8 Housing Choice Voucher FSS
	Program, Public Housing FSS Program
Chama Housing Authority	5 Year and Annual PHA Plan
Clayton Housing Authority	5 Year and Annual PHA Plan
Cuba Housing Authority	5 Year and Annual PHA Plan, Capital Funds Program
Eastern Regional Housing Authority	5 Year and Annual PHA Plan, Section 8 Housing Choice Voucher and
	Low Rent Public Housing
El Camino Real Housing Authority	5 year and Annual PHA Plan
Eunice Housing Authority	5 Year and Annual PHA Plan and Low Rent Public Housing
Fort Sumner Housing Authority	5 Year and Annual PHA Plan
Gallup Housing Authority	5 Year and Annual PHA Plan
Lordsburg Housing Authority	5 Year and Annual PHA Plan
Maxwell Housing Authority	5 Year and Annual PHA Plan, Capital Funds Program
Mesilla Valley Public Housing Authority	5 Year and Annual PHA Plan
New Mexico Coalition to End Homelessness	HUD CoC Homeless Assistance for Balance of State
Pecos Public Housing Authority	5 Year and Annual PHA Plan
Rio Arriba County Housing Authority	5 Year and Annual PHA Plan
San Juan County Housing Authority	5 Year and Annual PHA Plan
Santa Clara Housing Authority	5 Year and Annual PHA Plan
Springer Housing Authority	5 Year and Annual PHA Plan
State of New Mexico	HUD-CPD National Disaster Resilience Competition
Sunland Park Housing Manager	5 Year and Annual PHA Plan
Truth or Consequences Housing Authority	5 Year and Annual PHA Plan
Wagon Mound Housing Authority	5 Year and Annual PHA Plan
Western Regional Housing Authority	5 Year and Annual PHA Plan

## **MFA Housing Services Directory**

MFA publishes a directory of housing and homeless service providers statewide. The directory includes all types of affordable housing organizations and is indexed by service area, housing services provided, and supportive services provided. The directory is available free of charge throughout the year to all interested parties in printed form and is accessible in a searchable format through MFA's web page at <a href="https://www.housingnm.org">www.housingnm.org</a>.

## **Public Housing and Resident Initiatives**

Neither MFA nor DFA is directly responsible for public housing and resident initiatives. Each year we work closely with the State chapter of National Association of Housing and Redevelopment Officials (NAHRO) to provide PHA staff training that in turn allows staff to provide high quality services to public housing residents.

## **Reduce the Number of Families in Poverty**

MFA's motto is "Housing New Mexico." While affordable housing is critical to providing the security and stability individuals and families need to achieve economic wellbeing, it does not reduce the number of families living in poverty. However, reducing housing costs gives families more money to spend on other necessities like food and medicine. Overall, it is an improvement in the quality of life. As outlined throughout our Consolidated Plan, MFA has allocated the resources below to try to reach those families living below the poverty line:

- 1. Funding for first-time homebuyers
- 2. Pre- and post-purchase housing counseling
- 3. Housing Choice Vouchers (provided by PHAs) utilized for homeownership
- 4. Down payment and closing cost assistance
- 5. NM Energy\$mart Program (Weatherization) serving households with income below 200% of poverty
- 6. Priority points in the Tax Credit Qualified Allocation Plan (QAP) for supportive services for households with income below 30% of Area Median Income
- 7. Collaborative work with other agencies whose goals and objectives support New Mexicans living below the poverty line, such as the New Mexico Coalition to End Homelessness and the Behavioral Health Collaborative.

## Support for the New Mexico Coalition to End Homelessness

MFA continues to provide support for activities undertaken by the New Mexico Coalition to End Homelessness. The Coalition is an inclusive group made up of representatives from about 75 non-profit service providers, State and local agency staff, homeless and formerly homeless people and other interested individuals. With support from MFA, the City of Albuquerque, HUD, its members, and private grants, the Coalition employs nine staff members.

The Coalition has the following major activities:

- Managing the New Mexico Homeless Management Information System
- Managing the New Mexico Coordinated Assessment System for placing homeless people into appropriate housing based on need and vulnerability
- Developing the Balance of State Continuum of Care Process and Application
- Working with the City of Albuquerque on the Albuquerque Continuum of Care Process and Application
- Providing technical assistance to homeless service agencies in New Mexico
- Educating the general public in New Mexico about homelessness and solutions to homelessness,

 Advocating for the needs of people experiencing homelessness at the local, State and national level.

MFA continues to provide financial support to the Coalition and provide technical assistance to its members.

## **Homeless Management Information Systems (HMIS)**

Under a directive from Congress via HUD to begin collecting information on homeless individuals by 2004, MFA, The City of Albuquerque and the New Mexico Coalition to End Homelessness, have developed and implemented the New Mexico HMIS system. This data management system has been funded in part with MFA General Fund dollars and was implemented in 2004.

In 2011 the New Mexico HMIS underwent a major upgrade with the addition of more dedicated staff and the transition to a new software system, Bowman ServicePoint, funded in part by Homelessness Prevention and Rapid Re-Housing Program (HPRP), as approved by HUD. The system collects information on persons served and services provided, in accordance with the HMIS Data Standards established by HUD. The New Mexico HMIS is now used to store and organize the coordinated assessments of homeless people.

# **Use of Advisory and Oversight Committees**

MFA receives input several times per year from a number of external advisory and oversight committees comprising representatives from various housing-related industries and geographic areas of the state to advise and comment on activities undertaken with federal dollars. These committees include the Mortgage Finance Authority Act Legislative Oversight Committee, the Land Title Trust Fund Advisory Committee, the NM Housing Trust Fund Advisory Committee, the WAP Policy Advisory Committee, the Low Income Housing Tax Credit (LIHTC) Design Competition Jury, the Allocation Review Committee and in 2014, the New Mexico Planning Team. MFA will continue to work with and consult with these committees regarding activities undertaken or proposed changes in activities to be undertaken throughout the tenure of this plan.

# **Research and Development**

MFA allocates staff time to the research and development of new programs. These initiatives have included:

- Identifying ways to subsidize or otherwise encourage energy efficiency upgrades by coordinating with utility companies.
- A contract with UNM-Bureau of Business and Economic Research to provide MFA with current housing and rental market information to enhance the organization's databases.
- Participation in coalitions focused on transit oriented development and sustainability to decrease resident utility costs and potentially eliminate the costs of owning a personal automobile.
- Researching new products or programs for reaching underserved populations and applying for those opportunities.
- Identifying funding sources for emergency repair, weatherization and accessibility improvements without substantial rehabilitation.

- Researching ways to maintain the long-term affordability of existing rental properties; with a specific focus on retaining those with expiring use restrictions and assisting troubled rental properties.
- Identifying and implementing best practice funding executions for the first-time homebuyer program.

While the majority of resources dedicated to research and development will be staff time, funding sources like MFA's General Fund will be available to provide trial or pilot projects in order to test the viability of new ideas.

MFA has established a 501(c) (3) corporation, the New Mexico Affordable Housing Charitable Trust (Charitable Trust). The Charitable Trust allows MFA to accept donations of cash for the benefit of affordable housing projects throughout the State. The separate non-profit structure enables donors to be eligible for the New Mexico Affordable Housing Tax Credit and the federal charitable deduction. In addition, this Trust allows MFA the flexibility to apply for other grant and foundation funding.

#### **DFA**

In 2014 DFA CDBG and NSP infrastructure projects had a direct impact on the lives of 47,722 low and moderate income persons in the State of New Mexico. The projects funded provided for improved safety, welfare, and sanitation for these families. Improvements were made to single family housing, public facilities used for medical and senior services, water and wastewater treatments, and street and drainage projects.

# Part 4: Affirmatively Furthering Fair Housing

MFA's Policies and Procedures Manual, last approved January 21, 2015, contains the following Fair Housing Policy:

# 1.6 Fair Housing Policy

- A. The MFA engages in certain housing-related transactions in fulfilling its public purpose and has, since its inception, pledged to the letter and spirit of US policy for the achievement of equal housing opportunity throughout the nation.
- B. The MFA will not refuse to sell or rent, or refuse to negotiate for the sale or rental of, or otherwise make unavailable or deny, a dwelling to any person because of race, color, religion, sex, age, sexual orientation, gender identity, disability, familial status or national origin.
- C. The MFA will not discriminate against any person in making available a residential real estaterelated transaction, or in the terms or conditions of such a transaction, because of race, color, religion, sex, age, sexual orientation, gender identity, disability, familial status or national origin.

In addition, in the early part of each year, MFA's Policy Committee reviews and approves the following policies, copies of which are included as *Attachment B: MFA Plans*.

- 1. New Mexico Mortgage Finance Authority Fair Housing Plan and Policy
- 2. New Mexico Mortgage Finance Authority Section 3 Plan
- 3. New Mexico Mortgage Finance Authority Limited English Proficiency Policy Statement and Language Action Plan and
- 4. New Mexico Mortgage Finance Authority Residential Antidisplacement and Relocation Assistance Plan.

The New Mexico Mortgage Finance Authority (MFA) was the lead agency preparing the 2011 – 2015 Consolidated Plan for Housing and Community Development as well as the 2010 Analysis of Impediments to Fair Housing Choice. We served as the lead agency in developing the 2016 – 2020 Consolidated Plan and the 2015 Analysis of Impediments, which we are in the process of submitting to HUD.

# **Actions Taken to Affirmatively Further Fair Housing**

In accordance with the applicable statutes and regulations governing the Consolidated Plan, the MFA certifies that it does and will affirmatively further fair housing. Our commitment to affirmatively furthering fair housing was demonstrated on many fronts over the last year.

MFA's Semi-Annual Housing Summit was held in August of 2014. Specific Fair Housing sessions were planned and conducted during the Summit, as follows:

Fair Housing: Overview and Outer Limits. Kate Bennett, Housing Specialist, Independent Living Resource Center; Rich Weiner, Attorney, City of Albuquerque's Human Rights Office and the State Bar's Legal Resources for the Elderly Program. We begin with an overview of Fair Housing requirements for landlords, apartment management companies and home sellers and end with a review of

national press coverage on Fair Housing. You might be surprised at some of the outcomes of HUD complaints and Fair Housing suits.

Government Partnerships: Debbie Davis, Programs & Initiatives Manager, MFA, Moderator; Floyd Duran, Public Housing Director, New Mexico Field Office, HUD; Art Garcia, Program Director for Housing, USDA Rural Development, Albuquerque Office; Elise McConnell, Field Office Director, Albuquerque Field Office, HUD; Joseph Montoya, Deputy Director of Programs, MFA; Celmouth A. Stewart, Public Housing Director, New Mexico Field Office, HUD. USDA, HUD, MFA. Representatives from each of these agencies discuss up-to-the minute issues that impact you every day. Get answers to all your questions about programs, rules and financing from the people who know.

For multiple housing programs, MFA approves and monitors property owners to ensure they are affirmatively marketing affordable housing units in New Mexico. Owners are required to provide an Affirmative Fair Housing Marketing Plan which identifies the owners target populations based on property and county demographics. The plan also confirms property employees are properly trained. Once MFA approves marketing plans the owner is monitored throughout the properties' affordable period to ensure plans are up-to-date based on current information from the Federal Financial Institutions Examination Council and the U.S. Census.

As part of the Consolidated Plan process, MFA conducted an Analysis of Impediments to Fair Housing Choice within the State of New Mexico. MFA further certifies that it has taken appropriate actions to overcome the effects of any impediments identified through that analysis. We have maintained records reflecting that analysis and actions in this regard.

## **Actions Taken to Overcome Effects of Impediments**

MFA and DFA are is taking steps to incorporate the 2015 Analysis of Impediments for the State of New Mexico into our operations, and are striving to address those issues. The chart listing those impediments can be found in the 2015 Action Plan. The barriers discovered are listed below.

#### PRIVATE SECTOR:

- 1. Home loan denials to minority borrowers
- 2. Predatory lending to minority borrowers
- 3. Discriminatory terms in rental housing
- 4. Discriminatory refusal to rent
- 5. Failure of reasonable accommodation
- 6. Lack of understanding of fair housing laws

## **PUBLIC SECTOR**

- 1. Insufficient understanding of fair housing laws
- 2. Limited fair housing infrastructure
- 3. Lack of oversight of manufactured home lenders
- 4. NIMBYism

During the past year DFA implemented the following actions to reduce the barriers to affirmatively further fair housing. To address lack of knowledge, understanding and awareness:

 DFA provided Fair Housing training to all Grantees during the 2013 Implementation Workshop. The training also covered additional laws of Title VI of the Civil Rights Act of 1964 and Section 504 of the Rehabilitation Act of 1973 and provided awareness of the fair housing complaint system.

- Governor Suzanna Martinez declared April 17, 2013 as Fair Housing Day.
- DFA monitored all CDBG and NSP projects for compliance with contract related Fair Housing requirements.
- DFA requires all grantees to conduct a Fair Housing self-analysis, development an annual Fair Housing Proclamation or Resolution, and conduct a Fair Housing Activity.

The MFA has no fair housing enforcement capacity. The New Mexico Human Rights Division (http://www.dws.State.nm.us/HR-FAQ.html) was created under the New Mexico Department of Labor to enforce the Human Rights Act. The Human Rights Act was enacted in 1969 to ensure that all New Mexicans are protected from discrimination in employment, housing, credit and public accommodation. The Division does not provide any information regarding the Fair Housing Act or discrimination in housing. Information on Fair Housing is located on the web page for the New Mexico Commission for Deaf and Hard of Hearing (http://www.cdhh.State.nm.us/FHA.aspx). References on that page are to HUD Fair Housing and Economic Opportunity.

MFA efforts to overcome the effects of the impediments are disclosed below:

- o Provided letters of support to two FHIP applicants since January, 2014.
- Provided fair housing information at all new owner orientations and required all Section 8 project-based properties to display the equal housing poster, which is monitored during annual management reviews.
- Monitored each HOME, ESG and HOPWA recipient annually for compliance with the Fair Housing Act, Executive Orders 11063, 11246, 11625, 12432, and 12138; the Age Discrimination Act of 1975; and Section 504 of the Rehabilitation Act of 1973.
- o Made Title VI, Section 504 and Section 3 materials and Fair Housing Handbooks available to recipients of federal funding; incorporated Section 504 Certification all contracts.
- o Discussed Fair Housing in each training/meeting session.
- Enhanced homebuyer training by applying for and supplying funding for homeownership counseling for MFA loan products. [794 new clients and 1,555 clients received outcomes]
- $\circ$  Offered basic information about fair housing rights and responsibilities as requested, and referred questions to HUD.
- Used Fair Housing and Equal Opportunity (FHEO) checklist to confirm use of Fair Housing requirements at each monitoring visit.
- Systematized MFA's Affordable Housing Act plan and ordinance processing and approval processes to optimize fair housing practices. Review team provides detailed technical assistance to towns, cities who submit information.

In 2014, MFA expended \$21,758.70 from the MFA General Fund to provide wider public access to Fair Housing information.

### Part 5: Other Actions

# **Housing Needs**

The demand for quality affordable homeowner and rental housing continues to rise with population increases. The goal of the NSP program is to serve low-and middle income households. In 2014, NSP funds were used for purchase assistance to enable homebuyers and renters to obtain affordable housing. DFA has purchased 207 housing units with NSP funds. In 2014, DFA purchased two (2) single family homes. [NSP1 program, two (2) homes were purchased (MFA and Las Cruces), and zero (0) with NSP3] Thirty-six (36) families were assisted by NSP funds in 2014. [NSP1 had one at MFA, 32 at City of Albuquerque. 3 families for NSP3]

DFA guarantees Continued Affordability on NSP properties by adopting the HOME program affordability requirements. Below is a chart that summarizes the affordable period for NSP homes:

ACTIVITY	AVERAGE PER-UNIT HOME	MINIMUM AFFORDABILITY PERIOD
<u> </u>	<\$15,000 15,000- \$40,000 >\$40,000	5 years 10 years 15 years
Refinance of Rehabilitation Project	Any dollar amount	15 years
New Construction or Acquisition of New Housing	Any dollar amount	20 years

DFA encourages housing related activities as part of the CDBG program. In the past, the New Mexico CDBG regulations only allowed for one open project at a time limiting the number of CDBG housing applications. The CDBG rules and regulations allows for one open infrastructure project and one housing project concurrently. Applications for housing will be accepted by DFA throughout the year. However, even with the change in the CDBG rule, DFA only received one housing application, but unfortunately it was rescinded by the Community.

DFA believes that other grantees throughout the state did not apply for housing in 2014 because MFA is the primary housing funding source in the state. Communities are familiar with the "one-stop shop" of federal and state resources to provide an array of housing programs from home rehabilitation to lead based paint removal and mortgages for the homeowners.

Total funds expended (grant funds and program funds) for the NSP programs in 2014 was \$1,918,478.66.

The following gives the NSP funds expended in 2014:

Activity	Amount Expended
Financing	\$0.00
Financing below 50% AMI	\$0.00
Acquisition and Rehabilitation	\$1,122,394.22

Acquisition and Rehabilitation below 50% AMI	\$689,397.48
Administration (NSP1 & NSP3)	\$106,686.96
Total:	\$1,918,478.66

# **Managing the Process - Monitoring**

# MFA HOME, ESG and HOPWA Monitoring

MFA's Community Development staff conducts contract-based program compliance monitoring for HOME, ESG, HOPWA, Neighborhood Stabilization Program (NSP), and Weatherization programs. They are highly skilled in monitoring all program requirements, including beneficiary income qualification, habitability standards, financial capability, adherence to program regulations, Davis/Bacon and environmental clearance procedures. The staff continues to increase skills by participating in program specific training provided by HUD, including passing scores in the *Certified HOME Specialist - Regulations, Certified HOME Specialist - Administration and Certified HOME Specialist - Rental.* We ensure that monitoring requirements are carried out in accordance with the HUD rules for HOME, ESG and HOPWA by using a database specifically designed for tracking monitoring visits. Risk assessments are conducted annually by the Program Managers, with monitoring schedules planned from the results of the assessments.

Program Managers prepare and use risk assessments at the beginning of every Program Year, as a tool to develop their monitoring schedules for the next program year. These assessments help determine whether a sub-grantee is a high, moderate, or a low risk agency. If an agency is rated high risk, an on-site monitoring visit will be scheduled. If an agency is rated moderate risk, a desktop financial audit will be conducted; and if an agency is rated low risk, monitoring will be waived for the PY. Exceptions to not monitoring an agency if it is rated low risk would be contracts funded with HOME and Department of Energy (DOE) funds and if an agency has not had an on-site monitoring in 2-years. HOME and DOE funded agencies have to be monitored annually and agencies not monitored in last 2 years will also receive an on-site monitoring regardless of low risk. Other exceptions (sub-grantee organizational changes during year, etc.) that may surface and either require an increase/decrease in monitoring levels will be documented in either the risk assessment file or the monitoring file and document(s).

As a component of risk management, a risk assessment generally consists of the following:

- 1. Identification of possible negative external and internal conditions, events, or situations,
- 2. Determination of cause-and-effect (causal) relationships between probable happenings, their magnitude, and likely outcomes,
- 3. Evaluation of various outcomes under different assumptions, and under different probabilities that each outcome will take place,
- 4. Application of qualitative and quantitative techniques to reduce uncertainty of the outcomes and associated costs, liabilities, or losses.

MFA's Asset Management staff conducts long-term compliance monitoring for HOME-funded single-family and multifamily rentals in accordance with the guidelines set out in 24 CFR Part 92, including income eligibility, certification and recertification, and habitability. The database assists in tracking the timeliness of those monitoring visits so that all monitoring frequency requirements are met. Monitoring visits are based on the total number of units on the property. For properties with 1-5 units, every three years; 6-25 units, every two years; and 26 or more units, annually. MFA

staff notifies the project manager and owner 30 days in advance of their scheduled monitoring visit, providing a listing of the items they wish to audit. When staff arrives at the project, they will monitor, at a minimum, 5 tenant files and will perform physical inspections on the same units. If there are less than 5 HOME units, then 100% of the HOME files and units will be inspected. Reports of the monitoring visit are sent to the manager and owner within 30 days of the monitoring, setting out all observations, concerns and findings, and providing information on how the results can be resolved.

The goal of the formal monitoring review is to ensure compliance with and provide technical assistance relating to federal regulations, State policies and program procedures. During the review, the following information is documented:

- Administrative policies and procedures
- Financial records/program income
- Beneficiary selection policy
- Marketing plan, procedures
- Lead based paint regulations/Health Department quarterly reports
- Beneficiary file reviews
- If required, UPCS Inspections

After each review, MFA provides letters to each sub-grantee. The reports take the form of findings, concerns and observations of each sub-grantee's operations. If necessary, remedial actions are part of the report, and must be addressed by the sub-grantee, in writing, to MFA within 30 days of the date of the letter. Remedies for the subgrantee's nonperformance and noncompliance status include corrective and probationary action, suspension, and termination. Based on the review, MFA limits funding to entities that show successful capacity through adherence to federal regulations and MFA policies and procedures.

In 2014, the Asset Management Department conducted the following monitoring:

Section 8 n/a; MFA did not perform management and occupancy reviews in 2014

HOME 642 units
Tax Credits 1,297 units
Risk Sharing 829 units
RTC 126 units

Attachment C: MFA Community Development Compliance Monitoring 2014

# **DFA CDBG Monitoring**

All CDBG grantees are required to be monitored once a year for the life of the project, each CDBG project has two years to be completed. CDBG staff conducts both interim monitoring and close out monitoring to ensure that all federal and state requirements are being followed. During 2014 DFA conducted thirty-seven (37) CDBG monitoring reviews – eighteen (18) first annual, ten (10) second annual and nine (9) closeout.

DFA staff monitored grantees for compliance with the CDBG program requirements, using both desk reviews and on site monitoring reviews. Desk reviews involve examining information and materials provided by Grantees to track performance and identify any potential problem areas.

Staff performing desk reviews examine: environmental documentation, construction documents, professional services contracts, request for proposals, progress reports, financial information and any other documents in regards to performance. On site review involves a comprehensive monitoring of overall program administration as well as individual beneficiary information, project files and verification of the project site.

DFA staff provides five basic elements to assist in monitoring visits. The steps taken to conduct on site monitoring visits are:

- 1. Grantees are notified in writing the purpose of the visit, when the planned visit will happen, what time the visit will happen and what areas will be covered during the visit.
- 2. An entrance conference is usually scheduled with the chief elected official (of the Grantee) and DFA to provide a clear understanding of the purpose of the monitoring.
- 3. All necessary documentation is reviewed using a CDBG monitoring checklist (provided to grantees at implementation) in order to gather information to be included in the monitoring letter.
- 4. An exit conference is held at the end of the monitoring visits to discuss the results of the monitoring. Grantees are given 10 days to provide DFA with documentation that may not have been provided during the monitoring visit.
- 5. Within 45 days, DFA provides grantees with a monitoring letter of what was found during the review. Occasionally, monitoring will result in determining that certain activities or absence of certain activities will raise an issue of concern or violate program or statutory requirements for which a finding or concern is issued. A concern is defined as a deficiency in program performance not based on statutory, regulatory or other program requirements. A finding is defined as a deficiency in program performance based on statutory, regulatory or program requirements for which corrective actions are required.

Depending on the results of the monitoring, DFA will take appropriate actions when performance problems arise. There are three stages of intervention that DFA conducts depending on the seriousness of the problem.

- 1. Low-level intervention, DFA may implement all or some of the following items; identify problem areas, which may require corrective actions, plan a strategy with grantees that include technical assistance or training, or require more frequent monitoring.
- 2. Moderate-level intervention, DFA may implement all or some of the following items; restrict payment, disallow certain expenses or require repayment of funding, or require probationary status.
- 3. High-level intervention, DFA may implement all or some of the following items; temporarily suspend the grantee from participating in the CDBG program, request the community hire a grants administrator, terminate grantee for the current program year, or require legal action.

In order to ensure projects are completed according to all CDBG and NSP requirements, any findings and concerns identified during monitoring must be cleared by DFA in order for grantee to apply for funds in the future.

### **Lead-based Paint**

### **MFA**

MFA continues to set aside a percentage of the State's formula HOME allocation for eligible lead-based paint assessment and remediation activities. In 2014, MFA paid \$24,038.87 toward those activities. These additional funds for lead hazard remediation and abatement have encouraged additional businesses and organizations to obtain appropriate training in order to provide these remediation services. Additionally, MFA continues to train its partners throughout the State in the Lead-Safe Housing Rule. We encourage subgrantees and professionals statewide to receive formal training and any applicable lead-based paint certifications in an effort to improve the efficiency of the rehabilitation services delivery system.

Attachment D: MFA HOME Lead-Based Paint Expenditures 1/1/2014 - 12/31/2014

### **DFA**

Prior to NSP properties being acquired for rehabilitation; a lead-based inspection is conducted on houses built prior to 1978. Only certified abatement contractors are used to stabilize the surfaces containing lead-based Paint. During re-sale of NSP homes, lead-based paint pamphlets are provided to homeowners and a Lead-Based Paint Disclosure is executed by both parties acknowledging if there was the presence of lead-based paint on that the property.

# **Program Income**

The Program Income reported in this CAPER in the HOME Program Annual Performance Report (HUD-40107), **Attachment E**, is income which is directly generated from or by the use of HOME funds. In 2014, \$1,233,435.84 in Program Income came from payments of principal and interest or payoffs on loans made with HOME funds, and HOME funds which were recouped by the Grantee when homeownership units did not continue as the principal residence of the HOME assisted homebuyer for the full affordability period required. MFA expended \$1,149,723.25 of those funds.

Attachment E: *HOME Annual Performance Report (HUD-40107)* 

Please review the information posted here for more information on federal regulations that apply to MFA's various program and how they are integrated into the program functions.

http://www.housingnm.org/developers/relevant-federal-regulations1

### **Minority Outreach**

Subgrantees that apply for HOME funds are made aware of the Minority Outreach requirements for Minority (MBE) and Women (WBE) Business Enterprises under Federal Programs. MFA provides access to MBE/WBE business directories at http://www.sba8a.com/stixnm.htm on our website. Owners of HOME assisted rental housing are required to report their MBE/WBE activities to MFA to receive their final HOME funds disbursement. During 2014 there were three contracts awarded to a minority owned business, and two to a women owned business reported by our developers. MFA will continue to inform subgrantees and project owners of the MBE/WBE requirements and encourage them to solicit bids from MBE/WBE entities.

Attachment E: Section 3 Summary Report

### **Minimizing Displacement**

When utilizing HOME funds, MFA ensures minimal displacement by following a Residential Antidisplacement and Relocation Assistance Plan and HOME Relocation Policies and Procedures. MFA discourages projects that require relocation, and takes all reasonable steps to minimize the displacement of persons. If a developer submits a HOME application for a rental project that involves relocation, the cost of relocation must be a part of the project budget and the developer must submit a relocation plan to MFA. All tenants must be provided the required notices and relocation assistance at the levels required by the Uniform Relocation Act, Section 104(d) of the Housing and Community Development Act, and HUD policy as contained in HUD Handbook 1378. For MFA's owner occupied rehabilitation program, displacement is voluntary.

### Section 504

#### **MFA**

For HOME, HOPWA and ESG, all of MFA's Performance Agreements require that each Service Provider sign the Section 504 Certification, Schedule G, which indicates the Service Provider's agreement to: (1) Comply with all applicable regulations, (2) Incur all costs required for compliance with the applicable regulations, (3) Be subject to MFA monitoring for compliance, and (4) Accept any applicable penalties for noncompliance. The Certification is available for review upon request.

In the case of multifamily rental development, MFA has a set of Design Standards that represent the minimum requirements for MFA-financed multifamily rental housing. Those Standards can be found on MFA's web site at <a href="http://www.housingnm.org/developers/low-income-housing-tax-credits-lihtc">http://www.housingnm.org/developers/low-income-housing-tax-credits-lihtc</a> MFA values excellence in design because well designed housing meets the needs of tenants, attracts market renters and promotes community acceptance of housing financed by MFA. All projects must meet or exceed each of these standards, as well as the minimum requirements of all applicable building codes and regulations. In addition, projects must meet ADA and Fair Housing Requirements. Each Project architect and owner will be required to certify at application that the Project design meets these Design Standards, and at completion will be required to certify that the Project was built in compliance with these Design Standards.

- 1. Provisions must be made for accessibility for people with disabilities in conformance with the requirements of federal and state law including the Fair Housing Act and the Americans with Disabilities Act (ADA). At a minimum, 5% of the Units in a Project must be Type A accessible units as decribed in the ANSI A117.1 standard.
- 2. Incorporate "Visitability" standards for at least 50% of the Units. The minimum features of this will include:
  - One Zero Step Entrance (can be primary entrance, garage entrance or other) on an ADA accessible route that has no steps, steep slopes, or abrupt level changes from the driveway, sidewalk or other point of arrival. Zero step means that there is no, or a low (3/4" maximum, beveled), level change at threshold.
  - All main floor interior passage doors, including bathrooms, should have 32 inches of clear passage space.
  - At least a half bath, preferably a full bath, on the main floor of the unit with a minimum area of 30" by 48" area beyond the swing of the door.

• If portions of the site exceed 10% as defined by the Site Analysis Test in the *Fair Housing Act Design Manual* as published by HUD, the the number of Visitable Units shall be determined using the calculation described in the *Fair Housing Act Design Manual*.

### DFA

DFA does not fund CDBG housing projects, but it does have the New Mexico Office on Commission of Disability review all bid and specifications for projects such as public facilities and street/drainage activities to ensure Section 504 requirements are being met. Documentation of concurrence by the New Mexico Office of Commission of Disability is maintained in all project files and available to HUD at time of monitoring.

# **Part 6: Leveraging Resources**

### **MFA**

One of MFA's primary objectives is maximizing the leverage of resources. In 2014 MFA leveraged dollars from many sources, including its own General Fund, State of New Mexico General Fund appropriations, other federal housing programs including Weatherization funds from the Department of Energy, Low Income Home Energy Assistance Program (LIHEAP), the NSP, and local and private resources. HOME produced program income that was used for housing activities throughout the State. MFA or its partner agencies competed for additional resources under the Supportive Housing Program (SHP), Shelter Plus Care (S+C), Section 811 Housing for Persons with Disabilities, Section 202 Housing for the Elderly, and Housing Counseling grants.

Additional Federal resources include Mortgage Revenue Bonds (MRBs) and Low Income Housing Tax Credits available from the IRS and resources available to rural areas through several programs funded by the U.S. Department of Agriculture. These Rural Development programs include: Guaranteed Rural Housing Program; Section 502 Direct Loan Program, Section 504 Loan/Grant Repair Program; Section 514/516 Farm Labor Housing Program; Rural Community Development Initiative and Section 515 Multifamily Housing Preservation Revolving Loan Fund Demonstration Program.

In 2014, resources available to MFA were funding from the MFA Housing Opportunity Fund and General Fund, the Land Title Trust Fund, homelessness, LIHEAP funding for weatherization and resources that will become available through State initiatives which include the Affordable Housing Act, State Affordable Housing Tax Credit Program, and the New Mexico Housing Trust Fund. In addition, MFA received funding from the Behavioral Health Collaborative that provides permanent rental housing for individuals with behavioral disorders, the *Linkages* Program..

The chart below gives a recap of the funding resources available to MFA in 2014.

FEDERAL FUNDING	2014
Bond Volume Cap	
Low Income Housing Tax Credits (LIHTC) 9%	
Low Income Housing Tax Credits (LIHTC) 4%	
HOME Program	

Emergency Solutions Grants	
Housing Opportunities for Persons with AIDS	
Neighborhood Stabilization Program	
DOE Weatherization Assistance Program	
LIHEAP	
Section 8 Contract Administration (5,297 units)	
HUD Risk Sharing Loan Program	
HOME Housing Counseling	
National Foreclosure Mitigation Counseling	
Total Federal Funds	\$
MFA GENERAL FUND	
Mortgage Booster DPA Program	
Partners Program	
Primero Investment Fund	
Capacity Building contracts	
Total MFA General Fund	\$
STATE OF NEW MEXICO FUNDING	
State Homeless Assistance (including COC match)	
Housing Trust Fund (disbursed)	
Attorney General Homeownership Preservation Program	
State Energy\$aver	
State Affordable Housing Tax Credit	
Regional Housing Authority Oversight	
Behavioral Health Collaborative (Linkages)	
Total State of New Mexico Funding	\$
OTHER FUNDING	
HOME Program Income (expended)	
Local HOME Match	
Local ESG Match	
NM Gas Company	
PNM Refrigerator/CFL Replacement	
Land Title Trust Fund	
Total Other Funding	\$
GRAND TOTAL ALL FUNDING	\$

MFA strives to meet and exceed the goals set out in the Consolidated Plan at all times. In 2014, MFA pursued all indicated resources, and did not hinder the implementation of the Plan by action or willful inaction.

Please refer to Attachment F: 2014 HOME Match Report, HUD Form 40107-A

### **DFA**

The chart below gives a recap of CDBG funding available for 2014.

DFA/LGD works closely with the following agencies; NMED, NMDOT, ALTSD, SFMO, NMDOH, CYFD, GCD, OSE, MFA, NMFA, PRC and USDA to leverage State and Federal Funds with the goal of providing enough funding to complete a fully functional project. Other leveraging funds that play a big role in funding these CDBG projects include the New Mexico Legislative appropriations which include General Obligation Bonds, Severance Tax Bonds and General Fund Appropriations.

Without the CDBG program funds, many of these state funded projects would not start or continue due to inadequate funding. As all these funding sources are pulled together, the State of New Mexico has the ability to complete water systems, solid waste systems, wastewater systems, senior centers, community centers, health facilities, housing rehabilitation, fire stations, and street and drainage projects. Because of the cost of construction and materials, it is crucial that all agencies work close together to consolidate funding sources to complete these projects.

In order to assist in making funding resources go further and to ensure that is the grantee has a local investment in the project, rural applicants must provide at a minimum, a 5 percent cash match and non-rural applicants must provide at a minimum, a 10 percent cash match during the project period. Applicants are allowed to request a waiver of the cash match if the applicant can demonstrate that the required match exceeds 5 percent of the applicants general fund budget or the required match is equal to or exceeds the non-earmarked balance of the funds in the applicant's budget.

Funding Sources	
2014 Appropriation from HUD	\$9,016,371.00
Reversions and unallocated money from prior year	\$2,208,812.33
Total Funds	\$11,225,183.33
Administration	\$280,327.42
Technical Assistance	\$90,163.71
Total available for allocation:	\$10,854,692.20

# **Managing the Process**

DFA/LGD takes the responsibility of administering the CDBG and NSP programs very seriously by ensuring all funds are allocated and spent to meet community needs identified in the five year consolidated plan, based upon public input. A project manager is assigned to each project funded with CDBG and NSP funds in order to ensure compliance with program requirements. Each project manager monitors, collects performance data through site visits and desk audits. Additional

information in regards to collection of performance data can be found in the Monitoring, Technical Assistance and Training section of this document

# Housing

In the 2014 Action Plan, five housing priorities were to be pursued. Those priorities were:

- 1. Increase opportunities for homeownership
- 2. Preserve the State's existing affordable housing stock
- 3. Expand the supply of housing and services to assist the homeless
- 4. Expand housing opportunities and access for special needs populations
- 5. Expand the supply of decent affordable rental housing.

MFA determined high priority counties, or areas of demonstrated statistical need (ADSN), that received scoring preferences on applications for funds. The calculations were based on differing characteristics, depending upon the activity. ADSN counties were determined for Rental New Construction/Tax Credit. Both activities have differing criteria that assist us to assign Tier 1 and Tier 2 designations to each activity. The characteristics and data are shown below.

MFA encourages lenders, realtors, and other partners to utilize its homeownership products in difficult-to-serve areas including census tracts in which at least 70 percent of the households earn no more than 80 percent of the statewide median income. MFA increases income and sales price limits for eligible borrowers purchasing a home in these areas, which are called Targeted Area Census Tracts.

**Bernalillo County**: Census Tracts 6.04, 9.01, 9.03, 15.00, 20.00, 47.35,

**Cibola County**: Census Tracts 9458, 9458 – North, 9458 – Central, 9458 – South, 9458 – West, 9458

- West Central, 9458 - East Central **Curry County:** Census Tract 1.00

**Dona Ana County:** Census Tracts 4.01, 6.00, 10.00, 17.06, 17.07, 18.05, 18.06

**Luna County:** Census Tract 2.00

**McKinley County:** Census Tracts 9405, 9405 North, 9405 Center, 9405 South East, 9405 West, 9405 West Central, 9440, 9440 North, 9440 Center, 9440 South East, 9440 South West, 9440 West,

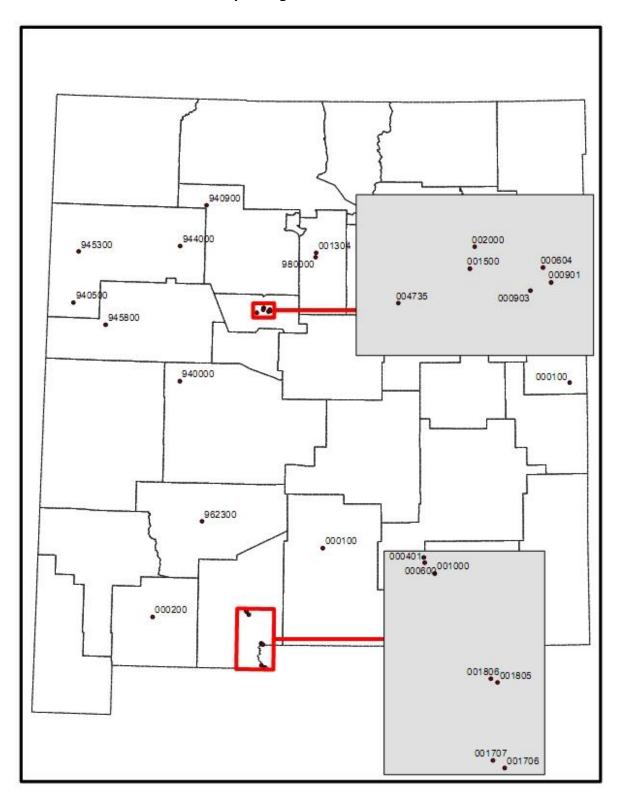
9453, 9453 North, 9453 South East, 9453 South West

**Otero County: C**ensus Tract 1.00 **Sandoval County:** Census Tract 9409

Santa Fe County: Census Tracts 13.04 and 9800

**Sierra County:** Census Tract 9623 **Socorro County:** Census Tract 9400

# **Homebuyer Targeted Area Census Tracts**



# **Assessment of Goals and Objectives**

The priorities and objectives listed in the 2014 Action Plan and the *Assessment of 2014 Goals and Objectives* included both MFA's goals and those of our partners. The final decision on where funds were allocated was determined by need and the overall direction of MFA management and the Board of Directors.

Here are a series of charts presenting the data on which the priorities, or demonstrated areas of significant statistical need, were determined.

# 2014 Areas of Statistically Demonstrated Need Targeting Factors

# Areas of Statisically Demonstrated Need Tier 1

- 1) County or MSA with a population greater than 10,000
- 2) Growth rate greater than State average for last three years
- 3) Vacancy rate below 5%

Tier 1 Counties: Curry, Dona Ana, Lea, \*McKinley, Otero, \*Roosevelt, and Sandoval.

### Tier 2

- 1) County or MSA with a population greater than 10,000
- 2) a. Growth rate greater than State average for last three years or
- 2) b. Vacancy rate below 5%

Tier 2 Counties: Bernalillo, Chaves, Cibola, Colfax, Eddy, Grant, Luna, Rio Arriba, \*San Juan, San Miguel, Santa Fe, and Taos

Area identified as an area of need will remain an area of need for a minimum of two years. Counties marked with \* are areas that remain as areas of need for a second year even though they do not meet criteria in current year.

**2014 Demonstrated Rental Need** 

		ionstrateu				_		1
County	2013 Census Population (a)	2010 Census Population <sup>(a)</sup>	2013 Population Growth	Population Growth > -1.28% average	2013 % Rental Vacancy <sup>(b)</sup>	мента у асапсу тате регом 5%	2013 Determined Need	2014 Determined Need $(H = Tier 1, M = Tier 2)$
Bernalillo	673,460	662,564	1.64%	Υ	6.13%	N	М	М
Catron	3,658	3,725	-1.80%	N	na	N		
Chaves	65,784	65,645	0.21%	N	2.60%	Υ	М	М
Cibola	27,334	27,213	0.44%	N	2.10%	Υ		М
Colfax	13,223	13,750	-3.83%	N	4.70%	Υ	М	М
Curry	49,938	48,376	3.23%	Υ	1.70%	Y	н	Н
De Baca	1,927	2,022	-4.70%	N	na	N		
Dona Ana	214,445	209,233	2.49%	Y	4.50%	Y	Н	Н
Eddy	54,419	53,829	1.10%	N	2.50%	Υ	М	М
Grant	29,388	29,514	-0.43%	N	1.80%	Υ	М	М
Guadalupe	4,603	4,687	-1.79%	N	4.50%	Υ		
Harding	707	695	1.73%	Υ	na	N		
Hidalgo	4,794	4,894	-2.04%	N	4.70%	Υ		
Lea	66,338	64,727	2.49%	Y	4.10%	Y	Н	Н
Lincoln	20,309	20,497	-0.92%	N	7.80%	N		
Los Alamos	18,159	17,950	1.16%	N	13.10%	N		
Luna	25,041	25,095	-0.22%	N	3.00%	Υ	М	М
McKinley	73,016	71,492	2.13%	Y	6.20%	N	Н	*H
Mora	4,705	4,881	-3.61%	N	na	N		
Otero	66,041	63,797	3.52%	Y	4.00%	Y	Н	Н
Quay	8,769	9,041	-3.01%	N	4.90%	Υ		
Rio Arriba	40,318	40,246	0.18%	N	3.20%	Υ	М	M
Roosevelt	20,419	19,846	2.89%	Y	7.70%	N	Н	*H
Sandoval	135,588	131,561	3.06%	Υ	2.80%	Y	М	Н
San Juan	128,529	130,044	-1.16%	N	5.30%	N	М	*M
San Miguel	28,891	29,393	-1.71%	N	4.90%	Υ	M	M
Santa Fe	146,375	144,170	1.53%	Υ	5.68%	N		M
Sierra	11,895	11,988	-0.78%	N	5.60%	N		
Socorro	17,603	17,866	-1.47%	N	13.20%	N		
Taos	32,779	32,937	-0.48%	N	2.90%	Υ	M	M
Torrance	16,021	16,383	-2.21%	N	na	N		
Union	4,431	4,549	-2.59%	N	4.70%	Υ		
Valencia	76,631	76,569	0.08%	N	6.50%	N		
	2 005 520	2.050.170	1 200/					

2,085,538 2,059,179 1.28%

N/A - Data not reported

<sup>\*</sup>Remains on list for second year Sources:

<sup>(</sup>a) U.S. Census Bureau, Annual Estimates of the Resident Population for New Mexico: April 1, 2010 to July 1, 2013 (PEPANNRES)

<sup>(</sup>b) Vacancy Surveys: (1) Performed by BBER May and June, 2014, (2) Apartment Market Survey Summary, May 2014, CB Richard Ellis Multi-Housing Group

## **Homeless**

This 2014 CAPER reports on the ESG and State Homeless funds distributed between Emergency Homeless Assistance Program (EHAP), Rental Assistance Program (RAP) and Continuum of Care performance over the program year. The HOME funded portion of the RAP program was completely expended within 2014, with no new allocations made. EHAP and RAP assists non-profits, units of local government, and tribal governments who are eligible to apply for funding to serve homeless persons in their community.

EHAP funding may be used for supportive services, operating expenses and prevention activities associated with providing shelter or services to homeless individuals. RAP was established by MFA to provide homeless prevention assistance to individuals and families to prevent homelessness and rapid-rehousing assistance to individuals or families experiencing homeless. The objectives of RAP are as follows:

- 1. Primary objective is to provide rapid re-housing assistance to individuals and families who are literally homeless by assisting them with ESG and State of New Mexico Homeless funds.
- 2. Secondary objective is to prevent low income families from becoming homeless.
- 3. Provide case management assistance to Program clients to assist them with housing stability.

The activities receiving funding under EHAP are: Emergency Shelter Operations and Essential Services. The activities receiving funding under the MFA RAP are: Essential Services Only and Homeless Prevention. CoC Performance uses State funds for Permanent Supportive Housing and Continuum of Care Match. The State of New Mexico received \$897,007 in FY 2014 HUD funding for the ESG program, and committed that amount. Homeless funding from the State totaled \$1,215,700.00. MFA's program year runs from July 1 through June 30 each year.

The MFA maintains its own program database for demographic data and fiscal data, updated monthly. This database contains the information upon which the tables that are part of this CAPER are based, this year by activity within the entire program.

For the period from January 1, 2014 through December 31, 2014, a total of \$1,802,665.07 has been paid out to subgrantees. 8,217, or 1,702 COC, 6,032 EHAP, and 483 RAP, unduplicated clients were served for 73,624 bed nights during that same time period.

Program Expenditures for 2014 (1/1/14 - 12/31/14)		
Activity	Funding Source	Disbursement
Admin	ESG	\$67,275.52
Admin	State	\$60,785.00
ЕНАР	ESG	\$424,439.09
ЕНАР	State	\$376,326.21
RAP	ESG	\$146,293.01
RAP	State	\$435,882.19
СоС	State	\$225,106.71
HMIS	ESG	\$66,557.34
Total		\$1,802,665.07

Under a directive from Congress via HUD to begin collecting information on homeless individuals by 2004, MFA, the City of Albuquerque and the New Mexico Coalition to End Homelessness, have developed and implemented the NM HMIS system. This data management system has been funded in part with MFA General Fund dollars and was implemented in 2004.

Attachment G: 2014 ESG Match Report

Attachment H: 2014 ESG Activity Reports, including demographics and ESG CAPER from IDIS

## **Special Needs Housing**

Through the citizen participation process and research for the Consolidated Plan, non-homeless special needs housing was identified as a priority in the State, especially for the needs of the elderly, the disabled (physically, mentally, and developmentally) and other special needs populations above the need for new multifamily rental housing. However, that research process showed that the housing needs of these populations is primarily for available, decent, safe, and affordable rental housing, affordable to households below 30% of AMI. When such housing is available, local service agencies are able to link these populations to services which will keep them housed. The strategy for meeting the housing needs of special populations is to utilize existing financing tools for multifamily rental housing in order to expand the supply of available rental units. As well, it gives preference in funding decisions to those projects that will serve special needs populations in whole or in part.

An exception to the need for more affordable rental housing is the need for physically disabled households seeking to purchase housing. These households face difficulty in finding accessible single-family units. Therefore, MFA will encourage universal design or adaptability standards in all newly constructed affordable single family housing. MFA provides referrals when requested to those agencies that may be able to assist the disabled households to purchase a home.

All of the five housing priorities could have potentially benefited special needs populations. However, two of them (goals 3 and 4) are specifically designated to assist special needs populations and persons who are homeless. As a reminder, the priorities were:

- 1. Increase opportunities for homeownership.
- 2. Preserve the State's existing affordable housing stock.
- 3. Expand the supply of housing and services to assist the homeless.
- 4. Expand housing opportunities and access for special needs populations.
- 5. Expand the supply of decent affordable rental housing.

In 2007, the Linkages Supportive Housing Voucher Program (Linkages) was established with \$300,000 in funding from New Mexico Behavioral Health Collaborative. *Linkages* is a program that will provide permanent rental housing for individuals with behavioral disorders by supplying vouchers in three regions of the State. Each region has a housing administrator and mental health services provider who work together to provide both housing and mental health services for these individuals. A ten percent set aside was established for Native Americans off reservation. In calendar 2014, 69 clients were served with \$531,648.

# Housing Opportunities for Persons with AIDS (HOPWA)

### **Program Purpose**

The State of New Mexico HOPWA grant is a formula grant program based on a renewable funding source pursuant to the number of AIDS diagnoses as reported to the CDC (Center for Disease Control) by the State of New Mexico. There are two (2) HOPWA formula grants: (1) Balance of State and (2) City of Albuquerque. The HOPWA grant allocation is based on the prior year's AIDS diagnoses in the state and the amount of the President's approved budget.

MFA has been administering the HOPWA program, a HUD formula entitlement program, statewide since 1997. Beginning in fiscal year 2011, the City of Albuquerque had enough HIV/AIDS cases that the City qualified for their own HOPWA entitlement grant from HUD. The City of Albuquerque did not want to administer this grant because they had a hiring freeze at the time and the small amount of administrative funds available under this program would not be enough to hire someone to administer the program. HUD allows another entity to administer funds on behalf of an entitlement agency if all of the parties have a HUD approved agreement in place. During fiscal years 2011, 2012 and 2013, MFA and the City of Albuquerque signed a Memorandum of Understanding (MOU) for MFA to administer the City's HOPWA grant from HUD. Beginning in fiscal year 2014, HUD allocates the City of Albuquerque's HOPWA formula entitlement funds directly to MFA; a MOU with the City is no longer required.

HOPWA funds are used to assist those who are infected or affected by HIV/AIDS. HUD's primary goals for HOPWA are:

- housing stability
- reducing the risk of homelessness
- increased access to HIV treatment and other healthcare.

The rental assistance payments which HOPWA clients receive are based on a percentage formula of their family/household income. Persons receiving rental assistance are required to pay the higher amount of thirty percent of the family's monthly-adjusted income, ten percent of the family's monthly gross income.

In 2014, MFA approved to use the HOPWA eligible activity for housing acquisition and housing rehabilitation. There are two eligible categories under housing rehabilitation. 1) Non-substantial rehabilitation means rehabilitation involved costs that are less than or equal to 75 percent of the value of the building after rehabilitation, and 2) Substantial Rehabilitation means rehabilitation that involved costs in excess of 75 percent of the value of the building after rehabilitation. The HOPWA grant carries the provision that for non-substantial rehabilitation or repair there is a requirement that the facility must provide housing for HIV/Aids individuals and their families for a minimum of three (3) years. For substantial rehabilitation or acquisition the period is not less than ten (10) years.

MFA awards the statutory limit for administrative expenses which is 3% for the Grantee (MFA), and 7% of the area award for the subgrantee agencies.

# Obstacles to meeting underserved needs

Primarily, there are several parts of the state including, Roswell and Farmington, where subgrantees have difficulty finding units that meet the HOPWA TBRA unit requirements such as Fair Market Rent, passing Housing Quality Standards and Rent Reasonableness. The market rents in both areas are higher than the HUD Fair Market Rent standard. In turn, the HOPWA funds in these areas are primarily used for emergency assistance rather than contributing to long-term housing stability.

HOPWA eligible recipients face obstacles such as discrimination, multiple diagnosis, credit history and criminal justice history. Our subgrantee agencies work closely with their clients and landlords to maintain strong relationships which help to stabilize housing. Additional obstacles as observed by the HOPWA subgrantees are reflected in the HOPWA CAPER and HOPWA Verification Worksheet attached.

# Specific HOPWA Objectives

MFA promotes HUD's primary goals for the HOPWA Program to reduce the risk of homelessness and increase housing stability. MFA's awards for the HOPWA Program are outlined in the tables below. MFA's program year is July 1-June 30.

Agency Name	Agency Location	Award 2013-2014
Alianza of NM	Las Cruces (Area III)	\$56,154.40
Alianza of NM	Roswell (Area IV)	\$33,300.86
Southwest CARE Center	Santa Fe (Area II)	\$109,044.00
NM AIDS Services	Bernalillo County and Farmington	\$70,793.72
	(Area I)	
NM AIDS Services	City of Albuquerque	\$339,900.34
	(includes returned fraudulent funds	
	\$23,572.33)	
MFA Admin		\$17,725.05
TOTAL		\$626,918.37

Agency Name	Agency Location	Award 2014-2015
NM AIDS Services	Bernalillo County and MSA and	\$72,690.02
	Farmington (Area I)	
NM AIDS Services	City of Albuquerque	\$324,952.91
Southwest CARE Center	Santa Fe (Area II)	\$123,580.61
Southwest CARE Center	Las Cruces (Area III)	\$61,212.83
Southwest CARE Center	Roswell (Area IV)	\$37,536.17
MFA Admin		\$18,718.44
TOTAL		\$638,690.98

# For Program Year 2014-2015, the counties served by these subgrantees are:

New Mexico AIDS Services serves the City of Albuquerque and Balance of State Area I which includes the following counties: Bernalillo (outside City of Albuquerque), Cibola, McKinley, San Juan, Sandoval and Valencia counties.

Southwest CARE Center serves Balance of State Area II which includes the following counties: Santa Fe, Los Alamos, San Miguel, Guadalupe, Rio Arriba, Taos, Mora, Colfax and Union counties.

Southwest CARE Center serves Balance of State Area III which includes the following counties: Doña Ana, Otero, Luna, Grant, Hidalgo, Sierra, Catron, Socorro, Lincoln and Torrance counties.

Southwest CARE Center serves Balance of State Area IV which includes the following counties: Chaves, Curry, De Baca, Eddy, Harding, Lea, Quay and Roosevelt counties.

Subgrantees who received the HOPWA awards have exclusive service responsibility for specific counties as listed above. The successful subgrantees had the management task of independently implementing the work program, which ranges from initial participant identification, certification and documentation of participant eligibility through actual provision of program services.

# Attachment J: HOPWA CAPER 2014

### **DFA**

DFA works closely with the following agencies; NMED, NMDOT, ALTSD, SFMO, NMDOH, CYFD, GCD, OSE, MFA, NMFA, PRC and USDA to leverage State and Federal Funds with the goal of providing enough funding to complete a fully functional project.

Other leveraging funds that play a big role in funding these CDBG projects include the New Mexico Legislative appropriations which include General Obligation Bonds, Severance Tax Bonds and General Fund Appropriations.

Without the CDBG program funds, many of these state funded projects would not start or continue due to inadequate funding. As all these funding sources are pulled together, the State of New Mexico has the ability to complete water systems, solid waste systems, wastewater systems, senior centers, community centers, health facilities, housing rehabilitation, fire stations, and street and drainage projects. Because of the cost of construction and materials, it is crucial that all agencies work close together to consolidate funding sources to complete these projects.

In order to assist in making funding resources go further and to ensure that is the grantee has a local investment in the project, rural applicants must provide at a minimum, a 5 percent cash match and non-rural applicants must provide at a minimum, a 10 percent cash match during the project period. Applicants are allowed to request a waiver of the cash match if the applicant can demonstrate that the required match exceeds 5 percent of the applicants general fund budget or the required match is equal to or exceeds the non-earmarked balance of the funds in the applicant's budget.

### Part 7: Other Resources

# **New Mexico Housing Trust Fund**

In 2005 MFA and the New Mexico Housing Trust Fund (HTF) Advisory Committee drafted program guidelines so that the HTF monies are distributed and finance affordable housing throughout the State as effectively as possible. As long as funds are available, competitive tri-annual funding rounds are held. The latest revisions to the Notice of Funding Availability (NOFA) were approved by the MFA Board of Directors on November 14, 2012 and are posted on MFA's website.

As of December 31, 2014, there have been 37 awards (includes those built and funds repaid) totaling \$25,804,951. These awards leverage \$268,351,719 in other public and private funding, and when completed, these awarded projects will comprise 1,790 new or rehabbed units in 13 counties, which include three Native American pueblos or reservations and one Colonia.

MFA was awarded a \$200,000 appropriation during the 2014 legislative session and \$500,000 in the 2014 legislative session. No HTF funds were approved in 2009, 2010 or 2011 due to State budget constraints.

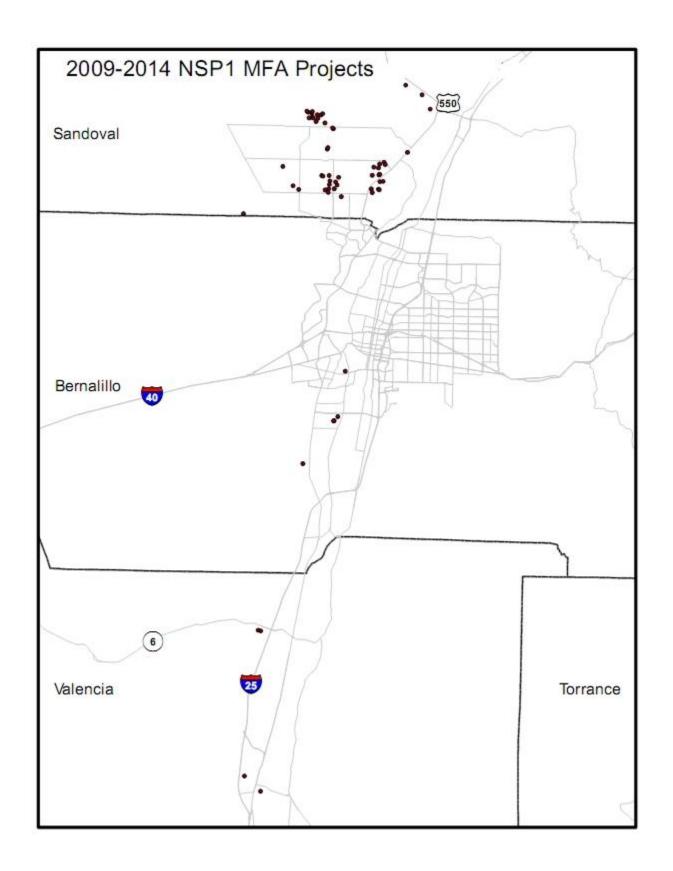
# Neighborhood Stabilization Program (Housing and Economic Recovery Act of 2008)

### **MFA**

In 2008, \$19.6 million in federal money was allocated to New Mexico to fund the Neighborhood Stabilization Program, or NSP1. NSP1 is part of the Housing and Economic Recovery Act of 2008, and oversight was given to the Department of Finance and Administration. MFA's original portion was \$8.7 million, used for acquisition and rehabilitation of foreclosed properties. Since October of 2009, MFA has entered into contracts with four subgrantees. As of December 31, 2014, sixty-two (62) foreclosed homes and twenty-two (22) rental units were purchased and rehabilitated using NSP Acquisition/Rehabilitation funding. \$15,197,195.17 including Administrative funds and program income in NSP funds were obligated, with \$15,185,461.10 expended as of that same date. Average holding time for NSP purchased properties was 4 months and all 62 properties were sold to income eligible purchasers as of December 21, 2014. The rental units are fully occupied. A map showing locations of the properties in their neighborhoods is included on the next page.

### **DFA**

On March 1, 2011, the State of New Mexico was awarded \$5,000,000.00 for the NSP program based on the number of foreclosures and vacancies in the neighborhoods with the highest rates of homes financed by a subprime mortgage, delinquent, or in foreclosure. On May 3, 2011, DFA awarded \$2,500,000.00 to a local Developer to purchase rehabilitate and re-sell single family homes. In addition to that, on June 19, 2012, the Developer was awarded another \$2,000,000.00 to purchase, rehabilitate and re-sell single family homes. In 2014, the Developer continued resale of 21 single family homes. To date, a total of 128 single family homes have been purchased with NSP funds. With the purchase and redevelopment of foreclosed and abandoned homes and residential properties, the goal of the NSP program is being realized.



### **Section 108 Loan Guarantee Assistance**

On July 3, 2012, the State of New Mexico submitted an application for Section 108 Loan Guarantee Assistance in the amount of \$42,200,000.00. The Substantial Amendment to DFA Action Plan for Section 108 was approved by HUD on December 7, 2012. Section 108 is the loan guarantee provision of the CDBG program. Section 108 Loan Guarantee Program provides communities with a source of financing for economic development, housing rehabilitation, public facilities, and large-scale physical development projects.

The State of New Mexico is evaluating the Section 108 loan guarantee program and how it will move forward.

# Activities eligible for Section 108 Loan Guarantee Program:

Economic development activities eligible under CDBG, acquisition of real property, rehabilitation of publicly owned real property, housing rehabilitation eligible under CDBG, construction, reconstruction, or installation of public facilities (including street, sidewalk, and other site improvements), related relocation, clearance, and site improvements, payment of interest on the guaranteed loan and issuance costs of public offerings, debt service reserves, public works and site improvements in colonias; and in limited circumstances, housing construction as part of community economic development, Housing Development Grant, or Nehemiah Housing Opportunity Grant programs.

For purposes of determining eligibility under the Section 108 Loan Guarantee Program the CDBG rules and requirements apply. As with the CDBG program, all projects and activities must either principally benefit low- and moderate-income persons, aid in the elimination or prevention of slums and blight, or meet urgent needs of the community.

The principal security for the loan guarantee is a pledge by the State of its current and future CDBG funds. Additional security will also be required to assure repayment of guaranteed obligations. The additional security requirements will be determined on a case-by-case basis, but could include assets financed by the guaranteed loan.

The maximum repayment period for a Section 108 Loan Guarantee Program is twenty years. HUD has the ability to structure the principal amortization to match the needs of the project and borrower. Each annual principal amount will have a separate interest rate associated with it.

Due to the proven success of the CDBG program and NSP programs, DFA does not believe major changes for the CDBG and NSP programs are necessary, at this time. The Section 108 Loan Guarantee Assistance Program is a new program to the State of New Mexico. The implementation of this program and future processes are forthcoming.

# **Weatherization Assistance Program**

The NM Energy\$mart Program assisted \_\_\_\_ consumers and expended \$\_\_\_\_\_ as shown below.

2014 Energy\$mart Funds Expended	
LIHEAP	
DOE	
NM Gas	
PNM	
NM Gas Baseload/Baseload Plus	
TOTAL	\$

This 2014 CAPER concludes with the following information:

Attachment K: IDIS Reports - PR03 for CDBG, PR06 for HOME, ESG and HOPWA for 2012, 2013 and 2014

List of Acronyms for CAPER 2014		
Admin	Administrative	
ADSN	Areas of demonstrated statistical need	
AG	Attorney General	
AMI	Area Median Income	
ARRA	American Recovery and Reinvestment Act	
BoS	Balance of State	
CAPER	Consolidated Annual Performance and Evaluation Report	
CDBG	Community Development Block Grants	
CFL	Compact fluorescent light bulb	
CFR	Code of Federal Regulations	
CHDO	Community Housing Development Organization	
COC	Continuum of Care	
СОР	CHDO Operating Funds	
DFA	Department of Finance and Administration	
DOE	Department of Energy	
DPA	Down Payment Assistance	
EHAP	Emergency Housing Assistance Program	
ESG	Emergency Solutions Grant	
FHEO	Fair Housing and Economic Opportunity	
HMA	Health Management Alliance (HMA)	
HMIS	Homeless Management Information System	
HOME	HOME Investment Partnership	
HOPWA	Housing Opportunities for Persons with AIDS	
HOR	Home Owner Rehab	
HTF	Housing Trust Fund	
HUD	US Department of Housing and Urban Development	
IDIS	Integrated Disbursement and Information System	
IRS	Internal Revenue Service	
LIHEAP	Low Income Home Energy Assistance Program	
LIHTC	Low Income Housing Tax Credits	
MBE	Minority Business Enterprise	
MFA	New Mexico Mortgage Finance Authority	
MRB	Mortgage Revenue Bonds	
MSA	Metropolitan Statistical Area	
NAHRO	National Association of Housing and Redevelopment Officials	
NSP	Neighborhood Stabilization Program	
PHA	Public Housing Authority	
QAP	Qualified Allocation Plan	
RAP	Rental Assistance Program	

Rehab	Rehabilitation
REN	Rental
RFP	Request for Proposals
S+C	Shelter Plus Care
SFD	Single Family Development
SHP	Supportive Housing Program
STRMU	Short Term Rent, Mortgage and Utilities
T&TA	Training and Technical Assistance
TBRA	Tenant Based Rental Assistance
UPCS	Uniform Physical Condition Standards
WAP	Weatherization Assistance Program
WBE	Women's Business Enterprise